



【800～1400万円】 社内SE／インフラ責任者／本社・埼玉工場／日本・中国

ユーシービージャパン株式会社での募集です。 社内SE（インフラ）のご経験のある...

## Job Information

### Recruiter

JAC Recruitment Co., Ltd.

### Hiring Company

ユーシービージャパン株式会社

### Job ID

1550258

### Industry

Pharmaceutical

### Company Type

International Company

### Job Type

Permanent Full-time

### Location

Tokyo - 23 Wards

### Salary

8 million yen ~ 14 million yen

### Work Hours

09:00 ~ 17:30

### Holidays

【有給休暇】有給休暇は入社時から付与されます 入社月によって10～20日付与、研修期間から使用可能 【休日】週休二日制 土日...

### Refreshed

July 10th, 2025 15:57

## General Requirements

### Career Level

Mid Career

### Minimum English Level

Business Level

### Minimum Japanese Level

Native

### Minimum Education Level

Bachelor's Degree

### Visa Status

Permission to work in Japan required

## Job Description

【求人No NJB2287340】

About the role

As an IT Services Lead you will be responsible for overseeing IT service delivery across sites in Japan (Tokyo Saitama Plant and Sales offices) and supporting IT site operations in China (Shanghai Beijing and other locations as required) . Your role will ensure operational stability and seamless IT service delivery including end user support infrastructure vendor

management and cost optimization.

#### Who you'll work with

You will work with a dynamic global team collaborating with local IT teams vendors and service providers to optimize IT services across Japan and China. You will also liaise with global stakeholders to align local IT services with company wide strategies and standards.

#### What you'll do

- Act as the primary IT contact for Japan and oversee IT operations in China
- Manage IT infrastructure service desk operations and onsite support
- Lead end user device lifecycle management ensuring security compliance and cost efficiency
- Oversee vendor contracts driving service quality and cost optimization
- Promote digital tool adoption and enhance user experience
- Ensure cybersecurity compliance aligning with global IT policies

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### Required Skills

- 5+ years of experience in IT operations and project management in an international setting
- Strong knowledge of IT infrastructure and workplace technologies
- Experience managing budgets and optimizing IT service delivery costs
- Fluency in Japanese (mandatory) and English (mandatory) ; Chinese skills are a plus
- ITIL PMP or similar IT service management certification preferred
- Excellent communication problem solving and customer service skills

※フルリモート不可/Hybrid work model

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### Company Description

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