



JAC Recruitment

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Vietnam



## PR/094887 | IT Service Engineer

## Job Information

**Recruiter**

JAC Recruitment Vietnam Co., Ltd

**Job ID**

1549532

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Vietnam

**Salary**

Negotiable, based on experience

**Refreshed**

July 8th, 2025 17:15

## General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

## Job Description

## Location

Hanoi

## Company Overview:

A leading global technology firm is expanding its healthcare IT footprint in Vietnam, focusing on advanced medical imaging and diagnostic solutions.

## Job Responsibilities:

- System Support & Maintenance
  - Conduct software updates and troubleshoot issues related to PACS and IT workstations.
  - Perform site assessments and ensure compatibility with third-party systems.

- Provide regular progress updates and technical reports to management.
- Marketing & Event Support
  - Assist in organizing and executing product demonstrations at seminars, workshops, and exhibitions.
  - Prepare demo units and promotional materials.
- Pre-Sales Engagement
  - Deliver product training and technical documentation to partners.
  - Support solution design based on customer workflows and requirements.
  - Assist in creating technical specifications and competitive product presentations.
- Post-Sales Implementation
  - Guide partners through system deployment and integration with hospital IT infrastructure.
  - Provide hands-on training and ongoing technical support.
  - Monitor project progress and share updates with internal teams.
- Market Feedback & Improvement
  - Gather insights from partners and clients to identify product improvement opportunities.
  - Investigate market trends and propose technical solutions.

#### Job Requirements:

- Minimum 3 years of experience in healthcare IT, especially with RIS-PACS systems.
- Solid understanding of DICOM, HL7, and medical imaging workflows.
- Proficient in server hardware, storage systems (NAS/SAN), RAID, and virtualization (VMware/Hyper-V).
- Strong networking knowledge: TCP/IP, VLAN, firewalls, routing, and domain management.
- Effective communicator in English and Vietnamese
- Skilled in Microsoft Office tools (Word, Excel, PowerPoint).
- Strong problem-solving mindset and customer-oriented approach.

#### Benefits:

- Attractive salary and comprehensive benefits package.
- Opportunity to work with cutting-edge healthcare technologies.
- Dynamic and supportive international work environment.
- Career development and training opportunities.

Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACVN

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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