



PR/094887 | IT Service Engineer

Job Information

Recruiter

JAC Recruitment Vietnam Co., Ltd

Job ID

1549532

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Vietnam

Salary

Negotiable, based on experience

Refreshed

August 5th, 2025 20:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Location

Hanoi

Company Overview:

A leading global technology firm is expanding its healthcare IT footprint in Vietnam, focusing on advanced medical imaging and diagnostic solutions.

Job Responsibilities:

- System Support & Maintenance
 - Conduct software updates and troubleshoot issues related to PACS and IT workstations.
 - Perform site assessments and ensure compatibility with third-party systems.

- Provide regular progress updates and technical reports to management.
- Marketing & Event Support
 - Assist in organizing and executing product demonstrations at seminars, workshops, and exhibitions.
 - Prepare demo units and promotional materials.
- Pre-Sales Engagement
 - Deliver product training and technical documentation to partners.
 - Support solution design based on customer workflows and requirements.
 - Assist in creating technical specifications and competitive product presentations.
- Post-Sales Implementation
 - Guide partners through system deployment and integration with hospital IT infrastructure.
 - Provide hands-on training and ongoing technical support.
 - Monitor project progress and share updates with internal teams.
- Market Feedback & Improvement
 - Gather insights from partners and clients to identify product improvement opportunities.
 - Investigate market trends and propose technical solutions.

Job Requirements:

- Minimum 3 years of experience in healthcare IT, especially with RIS-PACS systems.
- Solid understanding of DICOM, HL7, and medical imaging workflows.
- Proficient in server hardware, storage systems (NAS/SAN), RAID, and virtualization (VMware/Hyper-V).
- Strong networking knowledge: TCP/IP, VLAN, firewalls, routing, and domain management.
- Effective communicator in English and Vietnamese
- Skilled in Microsoft Office tools (Word, Excel, PowerPoint).
- Strong problem-solving mindset and customer-oriented approach.

Benefits:

- Attractive salary and comprehensive benefits package.
- Opportunity to work with cutting-edge healthcare technologies.
- Dynamic and supportive international work environment.
- Career development and training opportunities.

Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACVN

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Company Description