



PR/094866 | ERP Support Specialist for one of the largest manufacturers of interconnect products

Job Information

Recruiter

JAC Recruitment Vietnam Co., Ltd

Job ID

1549521

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Vietnam

Salary

Negotiable, based on experience

Refreshed

September 2nd, 2025 17:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Location

Bac Ninh

Company and Job Overview

Our client is one of the largest manufacturers of interconnect products in the world.

Job Responsibilities

- Collaborate with business teams to gather and define ERP requirements.
- Develop, maintain, and troubleshoot QAD customizations and reports (Progress 4GL).
- Provide tier-2/3 support for escalated business process or system issues.

- Lead small-scale ERP-related initiatives and improvement projects.
- Participate in system design reviews, testing, and documentation.
- Stay up to date on QAD updates, enhancements, and best practices.
- Train and mentor ERP users to maximize system usage.

Job Requirements

- Bachelor's degree in Computer Science, Information Systems, or a related field.
- 5+ years of experience working with QAD ERP, especially in manufacturing environments.
- Proficient in Progress 4GL development, debugging, and customization.
- Familiar with QAD modules such as Financials, Distribution, Manufacturing, EMT, and EDI.
- Knowledge of QAD Adaptive UX, QAD Web Services, and integration tools like QXtend.
- Strong analytical, troubleshooting, and project management skills.
- Basic knowledge of SQL, Java, or XML is a plus.
- Experience in multi-site ERP support and working with end users.
- Excellent communication in English; able to train and support users effectively.

Job Benefit

- Competitive salary with performance-based incentives
- Comprehensive health, dental, vision, and travel insurance coverage
- Company pension plan and health care spending account
- Supportive and collaborative international working environment
- Opportunities for professional growth and skill development
- Engaging company culture with regular social events like BBQs, holiday parties, and prize draws

#LI-JACVN

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Company Description