



JAC Recruitment

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Thailand

PR/117634 | IT Application Support

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1549495

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

July 8th, 2025 17:15

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

We are seeking a proactive and experienced IT Application Support to help maintain the stability and performance of enterprise software systems deployed in client environments.

Responsibilities:

- Monitor and troubleshoot software applications to ensure smooth operation and minimal downtime.
- Collaborate with internal technical teams and client-side support to resolve issues efficiently.
- Maintain service levels and ensure compliance with agreed SLAs.
- Analyze system behavior and recommend enhancements to improve functionality and user experience.

- Provide training and guidance to end-users, especially on new features and updates.
- Track and document configuration changes and schedule regular updates.
- Ensure strict adherence to client security policies while working within their infrastructure.

Qualifications:

- Bachelor's degree in Computer Science, Software Engineering, Information Technology, or a related field.
- Strong customer service orientation with excellent communication and interpersonal skills.
- Solid understanding of business processes and experience with enterprise systems such as ERP, CRM, or SCM.
- Prior experience in application support roles within enterprise or secure environments.
- Proficient in backend technologies like SQL and Java.
- Familiar with managing deployments, configuration tracking, and performance monitoring.
- Hands-on experience with enterprise application servers (e.g., IBM WebSphere or similar).

Interested candidate, please submit your most recent resume in English by simply clicking "APPLY NOW"

JAC Recruitment Ltd.
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#LI-JACTH
#citybangkok

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Company Description