



JAC Recruitment

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Thailand

PR/116968 | Head of Recovery

Job Information

Recruiter[JAC Recruitment Thailand](#)**Job ID**

1549065

Industry

Bank, Trust Bank

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

July 8th, 2025 17:03

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Head of Recovery**Main Responsibilities:**

- Maximize recovery and minimize loss to the bank from the assigned portfolio of non-performing accounts.
- Handle a portfolio of non-performing/substandard accounts with the key objective of minimizing loss and maximizing recovery for the bank.
- Conduct credit reviews and ensure the credit process for performing loans is followed properly.
- Responsible for all reports related to the Business Development team.
- Develop alternative solutions to resolve issues, negotiate the best terms, and create quality credit applications submitted to the Credit Management Department.

- Conduct post-mortem reviews on impaired loans to identify the root causes of impairment, including potential weaknesses in the loan origination process and credit assessment, upon receiving an assignment on a new NPL (Non-Performing Loan).
- Manage PNPL accounts, as assigned.
- Ensure sufficient provisioning for all accounts and completeness of documents, e.g., fire insurance, asset appraisal reports, and banking agreements.
- Work closely with external lawyers to pursue and follow up on litigation cases.
- Closely follow up with customers to ensure compliance with debt restructuring terms and conditions.
- Maintain and regularly report the status of NPL accounts to the respective designated team.
- Attend training sessions and develop relevant knowledge and skills.
- Conduct credit reviews to ensure all lending customers have been properly assessed and that all risks are covered.
- Handle and complete all ad-hoc assignments from the CEO within the given timeline.

Qualifications :

- Bachelor's degree or higher in Law, Finance, Economics, or any related field.
- Minimum of 7-10 years of experience in recovery management or related fields, with at least 5 years in a leadership role.
- Excellent strategic thinking and problem-solving abilities, with the capacity to make critical decisions under pressure.
- In-depth knowledge of business continuity frameworks, industry best practices, and relevant regulatory requirements.
- Strong negotiation skill
- Good written and verbal communication with presentation in both of Thai and English.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description