



PR/116625 | Customer Relation (JLPTN1)

Job Information

Recruiter

JAC Recruitment Thailand

Job ID

1549000

Industry

Business Consulting

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

July 8th, 2025 16:59

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Job Title: Customer Relation (JLPTN1)

Business Type: Hospitality and Tourism

Location: Bangkok, Thailand

Job Type: Full-Time, Monday – Friday (7AM – 4PM)

Responsibilities:

- Responsible for responding emails and phone calls for Japanese owners of the foreign timeshare resorts.
- Manage reservations and information of resorts, hotels, etc.

- Manage annual management fee payments and loan account information.
- Handle ownership information and points management.

Qualifications:

- Language:
 - English: Business Level
 - Japanese: minimum JLPTN1
- Team spirit and strong commitment to customer satisfaction.
- An ability to provide cheerful and pleasant service.
- Minimum 3 years of experience in Hospitality, Tourism, Customer Service or related field.

Working Conditions:

- **Working Hour:** 7:00AM - 4:00PM
- **Days-off:** Full two-day weekends (regularly on Saturday and Sunday). Special leave according to the company calendar.
- **Leaves / Holidays:** 10 days annual leave + 1 day Birthday leave
- **Salary:** Base 50K + Housing allowance 10K
- **Benefits:** Salary Increasement, Annual Bonus, Health Check-up, Health Insurance, Social Security, Provident Fund

How to Apply: If you meet the qualifications and are excited about this opportunity, please submit your resume and a cover letter by click "APPLY" We look forward to hearing from you!

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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Company Description