



PR/158845 | Site Reliability Engineering Lead

Job Information

Recruiter[JAC Recruitment Malaysia](#)**Job ID**

1548223

Industry

IT Consulting

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

July 8th, 2025 16:37

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

A well-established client of us in Kuala Lumpur is seeking for Site Reliability Engineering Lead.

JOB RESPONSIBILITIES**1. Team Leadership:**

- Lead and mentor a team of SREs, fostering a culture of ownership, collaboration, and continuous improvement.
- Define clear goals, performance metrics, and development plans for the team.

1. System Reliability & Performance:

- Design and implement strategies to improve system reliability, scalability, and performance.

- Conduct root cause analysis of production incidents and develop preventive solutions.

1. Infrastructure Management:

- Oversee the deployment, monitoring, and management of production environments.
- Collaborate with development teams to design cloud-native infrastructure and architecture.

1. Automation & CI/CD:

- Drive automation of operational processes, reducing manual intervention and response times.
- Optimize CI/CD pipelines to ensure smooth and rapid deployments.

1. Incident Management:

- Establish incident response protocols and lead efforts during major incidents.
- Ensure robust monitoring and alerting systems are in place to proactively detect issues.

1. Collaboration & Communication:

- Act as a liaison between engineering, operations, and other teams to align objectives.
- Share insights and best practices with internal stakeholders to enhance overall system resilience.

JOB REQUIREMENTS

1. Technical Expertise:

- Strong experience with cloud platforms (AWS, Azure, Google Cloud) and infrastructure-as-code tools (Terraform, Ansible, etc.).
- Proficiency in programming/scripting languages (Python, Go, Shell, etc.).
- Deep knowledge of Kubernetes, containerization, and distributed systems.

1. Leadership Skills:

- Proven track record of leading SRE or DevOps teams and managing large-scale production environments.
- Strong decision-making, prioritization, and problem-solving capabilities.

1. Monitoring & Metrics:

- Expertise in implementing and using monitoring tools (Prometheus, Grafana, Datadog, etc.) and logging systems.
- Familiarity with service-level objectives (SLOs), service-level agreements (SLAs), and error budgets.

1. Soft Skills:

2. Experience:

- Excellent communication and collaboration skills to work across cross-functional teams.
- Ability to mentor and upskill team members, fostering a learning-oriented culture.
- At least 8 years of experience in SRE, DevOps, or related roles with a focus on reliability engineering

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.my/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.my/terms-of-use>

Company Description