



Job Description

Key Tasks:

**Business Processes** 

- Analysis, development & maintenance
- Business improvement recommendations
- Documenting existing process
- · Documenting proposed process improvement
- Testing systems and processes to ensure alignment to initial scope

- Analysis, testing, implementation, and continual improvement
- Evaluating third party systems for suitability
- On-going support for systems and processes

## Project Management

- Project solution proposal
- Project scope & resource planning/allocation
- Publishing of key project documents
- Workload prioritisation

## Reporting

- Definition of report requirements
- Creation of reports
- Maintenance of existing reports

## Staff Mentoring & Training

- Provide ad-hoc training & support to other members of the IT team / business
- Knowledge transfer
- · Provision of formal training sessions for new/upgraded/existing systems for groups
- · Provision of informal training for new/upgraded/existing systems for individuals

Continuous Personal Development

- Technical skills development
- Business knowledge
- On the job, peer to peer & company endorsed training

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**Company Description**