



## PR/156464 | SALES EXECUTIVE / CUSTOMER SERVICE

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1547976

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

August 6th, 2025 06:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

Our client is an established Japanese printing company located in Tampoi, Johor Bahru.

#### JOB RESPONSIBILITIES

- Location: Tampoi, Johor
- Industry: Packaging printing (5 days/week)
- Communicate with customers and understand their needs and identify sales opportunities / develop potential customers and follow up on leads
- Create and manage customers account.
- Work collaboratively with internal and external stakeholders to provide customers with quality services
- Maintain a high degree of professionalism with customers to establish and create a good customer experience.
- Manage customer database and prepare costing / analysis reports
- Manage customer complaints, provide appropriate solutions and follow-up to ensure resolution.
- Support office administration and other tasks as assigned by the supervisor.

#### JOB REQUIREMENTS

- Degree/Diploma in Business Studies, Marketing, or any related field.
- 2-3 years experience in manufacturing industry.
- Good communication and interpersonal skills.

Interested applicants feel free to apply online or contact us for more information.

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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## Company Description