



## Bilingual Senior Project Manager - Multinational Company

### Job Information

**Recruiter**

Next Move K.K.

**Job ID**

1546673

**Industry**

Other (Hospitality)

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

Negotiable, based on experience

**Refreshed**

September 25th, 2025 03:00

### General Requirements

**Minimum Experience Level**

Over 6 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Fluent

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

**About**

Join a multinational company (with a strong presence across the APAC region) providing innovative IT solutions to drive digital transformation in the travel and hospitality industry. Their product suite includes a reservation engine, AI chatbot support, CRM and marketing automation tools, and more.

**Responsibilities**

To support ongoing growth, the company is seeking a Senior Project Manager to join the Customer Engagement Department. This department consists of teams focused on onboarding, customer success, technical support, and more- working closely with clients to ensure successful implementation and continued use of the company's services.

You will be responsible for leading service implementation projects involving system integrations and new feature rollouts. The role requires close coordination with both internal teams and external clients, ensuring smooth project delivery and long-term customer success.

Key responsibilities include:

- Lead and manage service implementation and system integration projects
  - Provide guidance and support to junior project managers as needed
  - Coordinate with stakeholders through regular meetings and reporting
  - Manage project progress, timelines, and issue resolution
  - Proactively identify risks and implement mitigation strategies
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## Required Skills

### Required

- Minimum 5 years of project management experience in IT or consulting firms
- Strong communication and coordination skills in both Japanese and English
- Strategic thinking and ability to execute in dynamic, fast-paced environments

### Preferred

- PM certifications
  - Experience in SaaS or travel/accommodation/hospitality industry
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## Company Description