



Bilingual Senior Project Manager - Multinational Company

Job Information

Recruiter

Next Move K.K.

Job ID

1546673

Industry

Other (Hospitality)

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

January 15th, 2026 02:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

About

Join a multinational company (with a strong presence across the APAC region) providing innovative IT solutions to drive digital transformation in the travel and hospitality industry. Their product suite includes a reservation engine, AI chatbot support, CRM and marketing automation tools, and more.

Responsibilities

To support ongoing growth, the company is seeking a Senior Project Manager to join the Customer Engagement Department. This department consists of teams focused on onboarding, customer success, technical support, and more—working closely with clients to ensure successful implementation and continued use of the company's services.

You will be responsible for leading service implementation projects involving system integrations and new feature rollouts. The role requires close coordination with both internal teams and external clients, ensuring smooth project delivery and long-term customer success.

Key responsibilities include:

- Lead and manage service implementation and system integration projects
 - Provide guidance and support to junior project managers as needed
 - Coordinate with stakeholders through regular meetings and reporting
 - Manage project progress, timelines, and issue resolution
 - Proactively identify risks and implement mitigation strategies
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Required Skills

Required

- Minimum 5 years of project management experience in IT or consulting firms
- Strong communication and coordination skills in both Japanese and English
- Strategic thinking and ability to execute in dynamic, fast-paced environments

Preferred

- PM certifications
 - Experience in SaaS or travel/accommodation/hospitality industry
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Company Description