



## 【英語を活かす】クライアントサービスリレーションシップマネージャー/ CS Relationship Manager

グローバル金融機関にて、CS関係マネージャーの求人がございます。

### Job Information

**Recruiter**

Robert Walters Japan (ロバート・ウォルターズ)

**Hiring Company**

グローバル金融機関

**Job ID**

1546389

**Industry**

Investment Banking

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

10 million yen ~ 15 million yen

**Work Hours**

お問い合わせください

**Holidays**

完全週休2日制, 土日祝日休み, 有給休暇

**Refreshed**

August 26th, 2025 08:01

### General Requirements

**Career Level**

Mid Career

**Minimum English Level**

Native

**Minimum Japanese Level**

Native

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

A multinational financial institution is seeking a Client Service Relationship Manager. The selected candidate will manage relationships with institutional clients, coordinate service processes, and deliver in-person portfolio reviews.

A multinational financial institution specialising in investment management and advisory. This company is a Japanese subsidiary of a 30+ year old investment management giant in North America.

**Keywords:**

カスタマーサービス, サポート, コミュニケーション, 接客, 求人, 外資系

Job Ref: OQKAS3

**Responsibilities:**

- Collaborate with US-based teams to support Asia-based institutional clients
- Maintain familiarity with assigned clients and their needs
- Meet service requirements, including traveling, client meetings, and updating contact management systems
- Coordinate sales and service processes with internal and external parties in Japan
- Conduct in-person portfolio reviews and communicate portfolio updates
- Address various client requests efficiently

**Requirements:**

- Bachelor's degree or above
- More than 4 years of professional experience
- Experience in institutional investment is a plus
- Understanding of investment
- Skilled in applying mathematical and financial concepts (geometric linking, cap/dollar/equal weightings, Alpha, Beta, Tracking Error, Information Ratio)
- Bilingual level English and Japanese; proficient in Korean is preferred

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**Company Description**

We've been a driving force in the Japanese bilingual recruitment market, providing high quality candidates for our clients and access to the best jobs for over 20 years. We operate a team-based profit share system which, we believe, sets us apart from the majority of competitors by enabling us to always put the interests of our clients and candidates first. That means we can find the best fit for employer and job seeker, and we never push people into unsuitable roles.