



シニアテクニカルコンサルタント/ Senior Technical Consultant: 9M ~ 12M

**Provide technical expertise**

**Job Information**

**Recruiter**

Bastian Consulting

**Job ID**

1546385

**Industry**

Software

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

9 million yen ~ 12 million yen

**Salary Bonuses**

Bonuses paid on top of indicated salary.

**Refreshed**

September 23rd, 2025 09:01

**General Requirements**

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Native

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

**Job Description**

**The Role**

テクノロジーコンサルタントは、顧客の導入プロセス全体にわたり技術的なサポートを提供します。特定の自社製品に関して高度な技術的専門知識と、優れたトラブルシューティングスキルを発揮し活躍頂きます。

**職務内容**

- アプリケーションの初期導入をサポートし、その後、顧客への導入プロセスのトレーニングを実施
- 顧客の適切なチームメンバーと連携し、外部システムとのインターフェースの実装や統合を行う
- 社内外の関係者と協力し、複数製品間のインターフェース開発とテストを行う
- クライアント環境における製品の技術設計ソリューションを提供
- 導入中に発生する技術的な問題を積極的にトラブルシューティングし、解決を図る

- ソリューション導入プロジェクト全体を通じて、必要に応じてオンサイトでの技術サポートを提供
- トレーニングに参加し、最新の技術動向を把握するとともに、新入社員への指導やトレーニング支援を実施
- 出張頻度50%以上

Technology Consultants provide technical support throughout a customer implementation. They have highly developed technical expertise and excellent troubleshooting skills for selected company products.

### Responsibilities

- Supports the initial install of applications and subsequently trains the customer on the install process
- Works with appropriate customer team members to implement interfaces/integrate with external systems
- Works with appropriate local and global company personnel to develop and test interfaces between multiple company products
- Provide technical design solution for the product in client framework
- Proactively troubleshoots and resolves technical issues that arise during an implementation
- Provides onsite technical support as needed throughout the solution implementation project
- Participates in training, keeps up to date with latest technology trends, and mentors or supports training of trains new employees
- Minimum of 50% travel required

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### Required Skills

### Qualifications, Skills, & Experience

- 5-7 years of post-bachelor's experience in software related technical field
- 2-3 years of technical services experience delivering cloud-based enterprise software
- 2-3 years of experience in warehouse management software or omni-channel order management software highly considered
- Hands-on working experience of Object-Oriented Analysis, Design, and familiarity with standard J2EE Design Patterns
- Hands-on experience in CORE JAVA
- Hands-on working experience with Spring Boot and microservices
- Hands-on working experience on Google Cloud Platform/Amazon Web Services or equivalent
- Hands-on experience in creating REST APIs
- Proficient in using tools like Postman or equivalent
- Practical knowledge and hands-on development experience on different databases especially Oracle and MySQL
- Proficient in writing/understanding PL/SQL objects like stored procedures, triggers
- Knowledge of UNIX
- Hands on experience with integration to different middleware like Mulesoft, SAG webmethods etc
- Exposure to version control tool- GIT is preferable
- Bachelor's or foreign equivalent degree in Computer Science, Supply Chain Management, Engineering, Business or related field or related work experience
- Customer oriented, self-motivated and team player
- Strong written and verbal communication skills (English & Japanese)
- Excellent time management and prioritising skills
- Strong problem-solving skills
- Quick learner with strong interest in learning new products and solutions

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### Company Description