



PR/117495 | SERVICE MANAGER - Medical Equipment

Job Information

Recruiter
[JAC Recruitment Thailand](#)
Job ID

1545347

Industry

Healthcare, Nursing

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

June 24th, 2025 10:25

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Position: SERVICE MANAGER – Medical Equipment

Industry: Medical Equipment

Location: Bangkok

Salary: 70,000 – 90,000 THB

We are seeking a highly skilled and customer-focused Service Manager to lead our field service and technical support operations within the medical equipment business. This role requires a technically adept individual with exceptional organizational and communication skills, dedicated to ensuring customer satisfaction through expert service and maintenance.

Key Responsibilities:

- Service Operations Management: Plan and execute comprehensive on-site services, including installations, repairs, fault finding, and preventative maintenance for medical equipment.

- **Technical Support:** Provide expert troubleshooting, technical support, and training to customers via phone, remotely, and on-site.
- **Team Leadership:** Oversee the day-to-day operations of the service facility, fostering a proactive and service-oriented culture within the team.
- **Program & Project Participation:** Actively participate in and manage assigned long-term preventative maintenance programs and service-related projects.
- **Revenue Generation:** Develop, offer, and actively promote service packages to achieve and exceed revenue targets.

Qualifications:

- Educational background in Electrical/Electronic Engineering, Technology, Computer Science, or a closely related field.
- Minimum 5 years of working experience in a related technical service field.
- Prior experience in a leadership or management role is a significant advantage.
- Proficiency with PC computer software and hardware, including Windows applications.
- Strong interpersonal and communication skills, with a proven ability to interact effectively with customers and team members.
- Fluent in English, both verbal and written.
- Demonstrated experience in repairing and maintaining medical equipment.

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Company Description