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![NUCLEUS SOFTWARE]

AWS Support Engineer 👍 Exclusive job

Job Information

Hiring Company
Nucleus Software

Subsidiary
Nucleus Software KK

Job ID
1545045

Industry
Other (Banking and Financial Services)

Company Type
Large Company (more than 300 employees) - International Company

Non-Japanese Ratio
About half Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Chiyoda-ku

Train Description
Chiyoda Line, Nijubashimae Station

Salary
7 million yen ~ Negotiable, based on experience

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General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Basic

Minimum Japanese Level
Native

Minimum Education Level
High-School

Visa Status
Permission to work in Japan required

Job Description

Nucleus Software has been delivering innovative products and services to global and regional financial institutions for over 36 years. As a pioneering IT services provider, Nucleus combines deep banking domain expertise with cutting-edge technology to power the operations of over 200 financial institutions across 50 countries.

Our platforms support a wide range of financial services including:
Retail and corporate banking

Cash management
Internet and mobile banking
Automotive finance
Other mission-critical financial operations

Key Highlights:
36 years of focused expertise in banking and financial services
Trusted by both global and regional banks as a preferred transformation partner
Specialists in driving large-scale digitalization programs using Cloud, Data Science, AI/ML, DevOps, and RPA
A company culture centered on an "Employee First" approach
100% referenceable services customers with outstanding C-SAT scores
Recognized as a "Great Place to Work" by a leading global research organization

JOB ROLE
AWS engineer requires to manage the support of applications migrated to AWS cloud and handle the operations activities related to support and implementation. Job role requires good understanding of AWS cloud operations and infrastructure.
JOB ROSPONSBILITIES:
- Responsible for support of AWS Cloud applications, operational and infrastructure support.
- Responsible for coordination and communication with client and team for timely resolution.
- Responsible for documentation, template creation, patching, monitoring and implementing measures for cost reduction, vulnerability, security.
- Responsible for maintaining and closure of support tickets.
- Responsible for creating test plan, reviews, approvals and for testing.
- Understand technical aspect of project and support and imparting knowledge to team.
- Reporting on latest status, issues, risks, measures to be adopted for continuous improvements

Required Skills

EXPERIENCE:
- Minimum 5 years of required experience as AWS engineer in development and support.
- Experience working in cloud migration project.
- Good understanding of AWS Cloud and administrations.
- Experience working using Microsoft tools like Excel, PowerPoint, Word.
- Good understanding of IT processes and SDLC processes.
- Schedule, Quality and Cost management.
- Team management.

KNOWLEDGE & SKILLS
- AWS Certifications and practical knowledge of implementation and support.
- Excellent communication skills in JAPANESE with both verbal and written.
- Basic English reading, writing, speaking is required for team communication.
- Experience with defining requirements in standard requirement document formats.
- Process management and documentation.
Preferable having experience in banking and consumer finance company

Company Description