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PR/095437 | Project Manager (Application)

Job Information

Recruiter
JAC Recruitment Singapore

Job ID
1544877

Industry
IT Consulting

Job Type
Permanent Full-time

Location
Singapore

Salary
Negotiable, based on experience

Refreshed
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General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Associate Degree/Diploma

Visa Status
No permission to work in Japan required

Job Description

COMPANY OVERVIEW
My client is well-known Japanese IT company, providing digital transformation solutions to clients from various industries. They are looking for a Senior Business Analyst to join their bank project.

JOB RESPONSIBILITIES

Application Maintenance & Operations

- Manage and prioritize incident resolution, problem management, and minor enhancements in collaboration with stakeholders and technical teams
- Ensure service levels (SLAs) and key performance indicators (KPIs) for system availability, issue resolution, and

response times are consistently met
- Lead Root Cause Analysis (RCA) for recurring or major issues, and drive implementation of preventive actions
- Coordinate and plan scheduled maintenance activities, patching, and release deployments to minimize business disruption
- Oversee the timely completion of Service Requests and operational tasks as per agreed timelines
- Ensure compliance with ISO quality standards and internal audit requirements
- Keep documentation (e.g., maintenance plans, release notes, issue logs) up to date and audit-ready

JOB REQUIREMENTS

- Bachelor's or Diploma degree in Computer Science, Information Technology, or a related field

- At least 8 years of relevant experience in the IT System Integration (SI) industry, with a focus on project management of medium to large-scale projects

- Minimum 5 years of hands-on experience in system development within the banking domain

- Proven experience in managing teams of approximately 10 or more members, including both onshore and offshore resources.

- Basic knowledge of infrastructure and experience with the impact of infrastructure failures on applications (e.g., name resolution, domain controller, database)

- At least 3 years of relevant experience in application maintenance management

Apply online for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

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Company Description