



PR/159169 | Service Engineer

Job Information

Recruiter[JAC Recruitment Malaysia](#)**Job ID**

1544751

Industry

Electric Power, Gas, Water

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

June 17th, 2025 10:15

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Incorporated in February 1996, this Japanese organization specializes in generating renewable energy. The company provides a diverse range of products, including drives, inverters, semiconductor devices, sensors, transmission systems, factory automation solutions, and equipment upgrade services.

Responsibilities:

- Propose effective solutions based on diagnostic findings.
- Perform routine servicing, troubleshooting, and commissioning tasks.

- Attend site meetings and provide necessary clarifications.
 - Offer technical support and training to customers.
 - Prepare detailed service reports and documentation.
 - Travel to various sites to provide product support.
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- Participate in team meetings and facilitate cross-department communication.
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- Ensure smooth project deliveries.
 - Adhere to OSHA safety standards.
 - Conduct onsite and online troubleshooting for company's products.

Job Requirements:

- Proficiency in English and Malay (Mandarin is an advantage).
 - Degree in Electrical & Electronic Engineering or a related field.
 - 1-2 years of experience (service engineering experience is a plus).
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- Proficient in reading engineering drawings, wiring, and using measuring and analysis equipment.
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- Strong understanding of safety standards and practices.
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- Excellent troubleshooting and problem-solving skills for complex technical issue.
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- Proactive, self-motivated, and able to work independently under pressure and meet deadlines.
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- Strong communication and interpersonal skills to effectively engage with clients.
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- Valid driver's license and willingness to travel to client sites.

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Company Description