

**MichaelPage**

www.michaelpage.co.jp

## Looking for Ex-Cabin Crew - Customer Support - 4M JPY

**Fresh Graduate Job Opportunity**

## Job Information

**Recruiter**

Michael Page

**Job ID**

1544705

**Industry**

Bank, Trust Bank

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

4 million yen ~ 4.5 million yen

**Refreshed**

June 16th, 2025 16:28

## General Requirements

**Career Level**

Mid Career

**Minimum English Level**

Fluent

**Minimum Japanese Level**

Native

**Minimum Education Level**

High-School

**Visa Status**

Permission to work in Japan required

## Job Description

- Provide customer support to our existing customers [internationally & in Japan]
- Communicate internally to solve the issue in a timely manner

**Client Details**

Multinational Travel Company

**Description**

- Ensuring Legal Compliance
- Handle customer complaints and provide appropriate solutions and alternatives within the SLA.
- Follow up to ensure resolution
- Keep records of customer interactions, process customer accounts and file documents
- Follow communication procedures, guidelines and policies
- Take extra mile to engage to customers

**Job Offer**

- Training to ensure your success
- Promising career progression
- Opportunity to transfer to another department
- Diverse environment
- Competitive salary package
- Work anywhere in the world for 30 days on top of your paid leaves
- International relocation is possible

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

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**Required Skills**

- Has BA Degree and minimum of 12 months internship in any industry
  - Native level in Japanese and Fluent in English
  - Amenable to work in Tokyo 23 wards or Yokohama Minato Mirai
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**Company Description**

Multinational travel company