

Michael Page

www.michaelpage.co.jp

Renewal Sales Representative - Full Remote - Tech

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Job Information

Recruiter

Michael Page

Job ID

1543605

Industry

Software

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

8 million yen ~ 10 million yen

Refreshed

June 4th, 2025 16:01

General Requirements

Career Level

Entry Level

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

No permission to work in Japan required

Job Description

The Renewal Sales Representative will manage contract renewals, drive customer retention, and identify opportunities for upscaling and cross-selling to increase revenue. Their efforts will directly impact customer loyalty and overall business performance.

Client Details

Our client is a recognized leader in delivering innovative solutions that help organizations protect, manage, and recover their critical digital data efficiently. Their technology ensures business continuity and minimizes downtime through advanced backup and recovery capabilities.

Description

- Manage and secure timely contract renewals to maintain ongoing client relationships.
- Identify and pursue upscaling and cross-selling opportunities within existing accounts.
- Collaborate with internal teams to address customer needs and ensure satisfaction.
- Track metrics and provide regular reports to support revenue growth strategies.

Job Offer

- Competitive compensation package with up to 9M OTE.
- Fully remote position offering flexibility and work-life balance.
- Opportunity to work for a market leader known for innovative solutions.
- Strong support network from both local offices and headquarters.

Even if you don't meet all the requirements, we encourage you to apply if you're motivated to learn and grow in a dynamic environment.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Marc Breynart at +81 3 6627 6088.

Required Skills

- Past experience in technology sales (hardware, software, CRM, etc).
- Demonstrates strong relationship-building and communication skills.
- Proficiency in CRM tools and an ability to analyze customer data effectively.
- Excellent communication and problem-solving skills to address customer needs proactively.
- Fluency in Japanese, Business English.

Company Description

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