



PR/095319 | Customer Service Engineer

Job Information

Recruiter[JAC Recruitment Singapore](#)**Job ID**

1542497

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

June 10th, 2025 00:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Responsibilities:

- Deliver on-site technical support including installation, maintenance, and troubleshooting.
- Resolve customer issues promptly and efficiently.
- Perform routine inspections and preventive maintenance to ensure equipment reliability.
- Continuously update technical skills to stay aligned with industry developments
- Communicate effectively with clients and headquarters to tailor solutions.
- Build strong customer relationships to ensure satisfaction and loyalty.
- Support planning and execution of field service projects, ensuring quality and timeliness.

- Collaborate closely with the technical team in Japan to deliver high-end services.
- Handle additional tasks as assigned by management

Company Description