



PR/087041 | After-Sales Service Technician (m / f / d)

Job Information

Recruiter[JAC Recruitment Germany](#)**Job ID**

1542408

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

May 27th, 2025 10:37

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

A leading Japanese company in sanitary industry is looking for a After Service Technician in the Hamburg area. Due to business expansion, we are seeking a responsible and adaptable professional to provide top-notch technical support and services.

JOB RESPONSIBILITIES

- Perform repairs and maintenance on company products
- Install products, e.g., at trade shows
- Provide professional and competent customer support
- Document work orders and provide timely internal reporting
- Independently manage external warehouses
- Evaluate and qualify warranty claims

JOB REQUIREMENTS

- Completed training as a plant mechanic for sanitary, heating, and air conditioning technology or professional experience and in-depth knowledge in the sanitary industry
- Strong customer and service orientation (considering cost-effectiveness)
- Proficiency in English, both spoken and written
- Willingness to travel
- Intercultural competence and strong communication skills
- Responsibility, ability to work independently and as part of a team
- Good knowledge of MS Office applications
- Class B driver's license

BENEFITS

- An attractive fixed salary and 30 days of vacation per year
- Flexible working hours with a flextime model
- Additional benefits such as JobRad leasing, VL subsidy, and company events
- Detailed working condition and benefits will be provided when interviewing

Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding

Company Description