



## PR/158958 | Deputy General Manager - Operations (Shopping Mall)

### Job Information

**Recruiter**

JAC Recruitment Malaysia

**Job ID**

1542378

**Industry**

Civil Engineering and Construction

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

May 27th, 2025 10:30

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

#### Job Responsibilities

- Managing various aspects of mall operations such as sales promotion, building operations, facility management, maintenance, security, safety, car parking, housekeeping, pest control, waste management, and engineering services.
- Ensure tasks are completed on time and within budget, adhere to operational SOPs, and comply with government regulations.
- Building and maintaining good relationships with local authorities and statutory bodies is also crucial.
- Developing and managing operational expenses and budget planning, monitoring overall mall system administration, and ensuring contract compliance.
- Analyze sales performance data, identify opportunities to enhance tenant sales and services, and resolve tenant issues.
- oversee building maintenance, car park management, housekeeping, and landscape architecture.
- Ensure observance of safety rules and regulations, conduct fire evacuation drills, and maintain contingency plans for emergencies.
- Plan annual sales targets, develop advertising and promotions plans, and ensure customer service policies are observed.

#### Job Requirements

- At least 5 years of experience in mall operations and management.
- Proficiency in English, Bahasa Malaysia, and Mandarin due to the market that support.

#LI-JACMY

#countrymalaysia

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#### Company Description