



PR/158958 | Deputy General Manager - Operations (Shopping Mall)

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1542378

Industry

Civil Engineering and Construction

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

June 10th, 2025 03:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Job Responsibilities

- Managing various aspects of mall operations such as sales promotion, building operations, facility management, maintenance, security, safety, car parking, housekeeping, pest control, waste management, and engineering services.
- Ensure tasks are completed on time and within budget, adhere to operational SOPs, and comply with government regulations.
- Building and maintaining good relationships with local authorities and statutory bodies is also crucial.
- Developing and managing operational expenses and budget planning, monitoring overall mall system administration, and ensuring contract compliance.
- Analyze sales performance data, identify opportunities to enhance tenant sales and services, and resolve tenant issues.
- oversee building maintenance, car park management, housekeeping, and landscape architecture.
- Ensure observance of safety rules and regulations, conduct fire evacuation drills, and maintain contingency plans for emergencies.
- Plan annual sales targets, develop advertising and promotions plans, and ensure customer service policies are observed.

Job Requirements

- At least 5 years of experience in mall operations and management.
- Proficiency in English, Bahasa Malaysia, and Mandarin due to the market that support.

#LI-JACMY

#countrymalaysia

Company Description