



Job Description

Job Opportunity: Sales Engineer at a Leading Japanese MNC

Are you a seasoned Sales Engineer with a knack for technical sales and customer satisfaction? Join a dynamic team and work with a prestigious Japanese multinational corporation in the trading industry!

Responsibilities:

Coordination and Communication:

- Communicate effectively with colleagues, clients, and suppliers.
- Explain complex technical subjects to non-technical audiences in an understandable manner.

Technical Presentations:

- Prepare and deliver engaging presentations to demonstrate how products work.
- Highlight the benefits of products to customers.

• Fulfilling Customer Needs:

- . Collaborate with customers and the sales team to understand their specific needs and requirements.
- Ensure customer satisfaction by addressing their concerns and providing solutions.

Product Modifications:

- Plan and modify products to meet the specific needs of customers.
- Customize solutions to ensure they align with customer requirements.

Sales Support:

- Provide technical support and troubleshooting assistance to customers.
- · Conduct training sessions for customers on product usage and benefits.

Market Research:

- Conduct thorough market research to stay updated on industry trends and competitors.
- Analyze market data to identify opportunities for business growth.

· Sales Targets:

- Meet and exceed sales targets.
- Coordinate and manage sales projects from initiation to completion.

• Technical Documentation:

- Develop and deliver comprehensive technical documentation, including user manuals and technical specifications.
- Ensure all documentation is accurate and up to date.
- Maintain Customer Relationships:
 - Develop and maintain long-term relationships with clients.
 - · Ensure customer retention through excellent service and support.

Qualifications and Skills:

- Educational Background: Degree in Engineering.
- Experience: Proven experience in sales engineering or a similar role.
- Skills:
 - Strong communication and interpersonal skills.
 - Ability to explain complex technical concepts to non-technical audiences.
 - Proficiency in preparing and delivering technical presentations.
 - · Excellent problem-solving and troubleshooting skills.
 - Strong market research and analytical abilities.
 - Ability to meet sales targets and manage projects.
 - Experience in developing technical documentation.

Company Description