



PR/118022 | Implementation Consultant

Job Information

Recruiter[JAC Recruitment UK](#)**Job ID**

1541612

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

United Kingdom

Salary

Negotiable, based on experience

Refreshed

July 1st, 2025 05:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Ai-tech company is looking for the Implementation Consultant in Japan

Salary banding: ~¥8,000,000 per year

Working Pattern: Remote

Location: Tokyo, Japan

Role Summary

Our Customer Engagement team is responsible for ensuring that every customer receives the best possible outcomes from our product, that our deployments are successfully delivered on time, and that we are generating the value that we've committed to delivering.

The Implementation Consultant role is part of a new Implementation team and will be one of the earliest members of the Customer Engagement team dedicated to post-sales implementation and platform configuration projects as we continue to expand our customer base.

The role will report to the Head of Customer Engagement, with good upside to establish processes around how we develop our product and implement it for customers, and future opportunity to grow and lead with our Customer Engagement team.

As the world continues to find new and innovative use cases for Artificial Intelligence, you will be at the forefront of this, deploying truly boundary-pushing technology into some of the world's largest businesses and helping to create and train new AI models using our low-code configuration tooling.

If you're an ambitious technologist with a good blend of technical and communication skills, and believe in the power of enterprise AI to make a positive impact on millions of insurance policyholders around the world, we'd love to meet you.

Responsibilities

Customer Delivery and Configuration

- Configure, and deliver solutions using the platform
- Liaise with Engineering to deliver integrations between Sprout and our customers' systems
- Liaise with Data Science to implement & optimise AI document-processing models, AI workflows, and automation processes related to claim management
- Troubleshoot and resolve technical issues related to implementations and PoCs

Solution Design

- Design and architect end-to-end solutions leveraging automation platform
- Liaise with engineering to create detailed solution designs, integration architecture, and technical documentation
- Provide technical guidance and best practices to clients and internal teams
- Evaluate client requirements and propose appropriate solutions

Customer Success

- Advise clients on best practices
- Provide technical expertise during implementation projects
- Develop implementation processes and guides to standardise the onboarding process for customers.
- Conduct training sessions for clients and internal teams
- Stay up-to-date with the latest features and industry trends in claim automation

Requirements

- Fluency in Japanese, and strong grasp of spoken and written English
- 1-2 years experience working with process automation or low code platforms
- Familiarity with integration technologies (JSON, REST APIs)
- Knowledge of programming languages such as JavaScript and Python
- Excellent communication and presentation skills
- Excellent stakeholder management skills
- Strong problem-solving and analytical abilities

Nice to Have

- Experience delivering complex technology solutions as part of a delivery team
- Experience in solution design and architecture for enterprise-level projects

Company Description