



# PR/094805 | Technical Support

### Job Information

### Recruiter

JAC Recruitment Vietnam Co., Ltd

#### Job ID

1541492

# Industry

Chemical, Raw Materials

### Job Type

Permanent Full-time

#### Location

Vietnam

### Salary

Negotiable, based on experience

#### Refreshed

May 20th, 2025 12:58

### General Requirements

# **Minimum Experience Level**

Over 3 years

# Career Level

Mid Career

## Minimum English Level

Business Level

# Minimum Japanese Level

Business Level

## **Minimum Education Level**

Associate Degree/Diploma

### Visa Status

No permission to work in Japan required

## Job Description

## **COMPANY OVERVIEW**

We're supporting our client who's specialized in Chemical.

### JOB RESPONSIBILITIES

## Polymer Development & Formulation

- Design polymers according to specific customer requests and market requirements, present development proposals to customers, and propose them to company's research
- Create applications that exist in the market based on company's existing products

- Propose company's products to meet user needs
- · Customer Technical Support
- · Provide on-site and remote technical support for product testing and application development.
- Work closely with sales and technical service teams to understand customer needs and translate them into R&D projects.
- · Provide customized solutions and recommendations based on product testing and performance analysis.

#### Application & Product Testing

- · Hear about the lab-scale test content required by users and request company to carry out the tests
- · Regional & Global Collaboration
- Work with regional R&D teams to support international customers and share technical knowledge across markets.
- Participate in global development projects and technology transfers, as required.

### Documentation & Compliance

- Maintain detailed records of experiments, procedures, and results in compliance with internal standards and industry regulations.
- Ensure compliance with safety and environmental protocols in all laboratory activities (within Group labs).

#### JOB REQUIREMENTS

- Undergraduate: BS in Polymer Synthesis / Polymer Chemistry
- Specialty/Experience: Polyurethane chemistry
- · Language: English business level
- · Can work independently and with team.
- Experience/network/interest in manufacturing industries: food, rubber/tires, plastics/automotive, plastics/building materials (plastic pallet, wood plastics, water tank, etc.), and/or paint/coating/adhesive.
- Experienced and willing to go domestic and overseas business trip.

# \*Welcome:

- Specialty/Experience: Epoxy chemistry
- Language: business level, or Japanese Language Proficiency N2 passer and above
- Studied or worked in Japan
- · Technical sales or research experience
- Experience travelling in Vietnam and in overseas.
- · Being proactive, willing to help other without being asked.
- · Working under pressure.
- Able to adapt to Japanese working style.
- Experienced in working with many nationalities (Asian and Western countries).

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