



PR/086955 | Service Engineer / Trainer (m / f / d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1541273

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

May 20th, 2025 12:50

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

A leading manufacturer of CNC Machines is looking for a Service Engineer / Trainer (m/f/d) near Frankfurt am Main.

JOB RESPONSIBILITIES

- Provide dealer support based on machine maintenance knowledge and be responsible for the development and support of dealers in the European market.
- Improve customer satisfaction and strengthen dealer sales capabilities by providing technical support and regular training.
- Provide technical support and training both on-site and off-site to dealers and customers
- Troubleshoot and diagnose mechanical, electrical, and software-related issues
- Implement solutions for technical issues and making case studies

- Creating service related materials, such as service reports, presentations and videos
- Building strong spare parts supply network, improving and evaluating service skills of dealers

JOB REQUIREMENTS

- 3+ years of professional experience in the maintenance and repair of CNC machining centers
- Strong understanding of mechanical, electrical, and circuits drawings
- Knowledge of the English language in speech and writing B1 or upper level
- Education or apprenticeship in Mechanical Engineering, Electrical Engineering, or a related field
- Experience in providing customer training and technical support is an advantage
- Knowledge of automation systems and PLC programming is an advantage
- Willingness to travel across Europe
- Hands-on CNC Machining Center operation experience is an advantage

BENEFITS

- 30 days of paid leave
- Flex-time

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Company Description