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Malaysia



PR/159040 | Technical Sales & Service Engineer

Job Information

Recruiter[JAC Recruitment Malaysia](#)**Job ID**

1541088

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

June 17th, 2025 06:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company & Job Overview

A leading precision component manufacturer, specializing in smart devices, automotive electronics, and consumer electronics, is dedicated to innovation and high-quality engineering solutions. With a strong presence in the industry, the company focuses on advanced manufacturing techniques, ensuring reliability and efficiency in its products. It serves a diverse clientele, offering customized solutions tailored to meet evolving technological demands.

Key Responsibilities

- Provide timely and effective technical support to clients, resolving issues related to product performance and functionality.
- Perform routine maintenance, diagnostics, and repairs on equipment and systems to ensure optimal operation.
- Conduct training sessions for clients, educating them on the proper use and maintenance of our products.
- Maintain accurate records of service activities, including reports, logs, and documentation of issues and resolutions.
- Work closely with the sales, engineering, and product development teams to improve service delivery and customer satisfaction.
- Travel frequently to Thailand to engage with clients, conduct site visits, and support business expansion efforts.

Key Requirements

- Bachelor's degree in Engineering, Computer Science, or a related field.
- Proven experience in technical support, maintenance, or a similar role.
- Strong problem-solving skills with the ability to troubleshoot complex technical issues.
- Willingness to travel frequently to Thailand (about 50%) for business engagements.
- Proficiency in English, Malay, and Mandarin; the ability to speak Thai is an added advantage.

Company Description