



JAC Recruitment

We are recruitment specialists around the globe

Malaysia



## PR/159040 | Technical Sales & Service Engineer

### Job Information

**Recruiter**[JAC Recruitment Malaysia](#)**Job ID**

1541088

**Industry**

Other (Manufacturing)

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

May 20th, 2025 12:41

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Company & Job Overview**

A leading precision component manufacturer, specializing in smart devices, automotive electronics, and consumer electronics, is dedicated to innovation and high-quality engineering solutions. With a strong presence in the industry, the company focuses on advanced manufacturing techniques, ensuring reliability and efficiency in its products. It serves a diverse clientele, offering customized solutions tailored to meet evolving technological demands.

**Key Responsibilities**

- Provide timely and effective technical support to clients, resolving issues related to product performance and functionality.
- Perform routine maintenance, diagnostics, and repairs on equipment and systems to ensure optimal operation.
- Conduct training sessions for clients, educating them on the proper use and maintenance of our products.
- Maintain accurate records of service activities, including reports, logs, and documentation of issues and resolutions.
- Work closely with the sales, engineering, and product development teams to improve service delivery and customer satisfaction.
- Travel frequently to Thailand to engage with clients, conduct site visits, and support business expansion efforts.

### Key Requirements

- Bachelor's degree in Engineering, Computer Science, or a related field.
- Proven experience in technical support, maintenance, or a similar role.
- Strong problem-solving skills with the ability to troubleshoot complex technical issues.
- Willingness to travel frequently to Thailand (about 50%) for business engagements.
- Proficiency in English, Malay, and Mandarin; the ability to speak Thai is an added advantage.

---

### Company Description