



PR/158981 | Field Application Engineer

Job Information

Recruiter[JAC Recruitment Malaysia](#)**Job ID**

1541046

Industry

Electronics, Semiconductor

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

June 17th, 2025 05:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company and Job Overview

A Singapore-based company specializing in manufacturing and repairing engineering and scientific instruments is expanding its team and seeking multiple Field Application Engineers to join its pioneering group. This role offers a unique opportunity to work closely with clients worldwide, providing technical expertise, product demonstrations, and hands-on support to ensure the seamless integration of cutting-edge engineering solutions.

Key Responsibilities

- Provide technical support, installation, calibration, and troubleshooting for engineering and scientific instruments.
- Conduct product demonstrations and training sessions to educate customers on optimal usage and applications.
- Collaborate with clients to assess their needs and deliver tailored technical solutions.
- Travel globally to support customers, resolve technical challenges, and enhance product adoption.

- Act as a liaison between customers and internal R&D teams, offering insights for product enhancement.
- Maintain comprehensive documentation of support cases, customer interactions, and field reports.

Key Requirements

- Bachelor's degree in Engineering, Physics, or a related discipline.
- At least 3 years of experience in field application engineering or technical support within the manufacturing or scientific instruments sector.
- Strong understanding of engineering and scientific instruments, including troubleshooting techniques.
- Excellent presentation, communication, and interpersonal skills to engage with global clients.
- Willingness and ability to travel internationally (up to 50% of the time).
- Analytical and problem-solving mindset for diagnosing technical issues and delivering effective solutions.
- Proven ability to work both independently and collaboratively within cross-functional teams.

Benefit

- Global exposure and the opportunity to work with industry-leading professionals.
- Career growth within a pioneering team in manufacturing and repairing engineering and scientific instruments.

Company Description