



## PR/158981 | Field Application Engineer

### Job Information

**Recruiter**[JAC Recruitment Malaysia](#)**Job ID**

1541046

**Industry**

Electronics, Semiconductor

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

May 20th, 2025 12:40

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**Company and Job Overview**

A Singapore-based company specializing in manufacturing and repairing engineering and scientific instruments is expanding its team and seeking multiple Field Application Engineers to join its pioneering group. This role offers a unique opportunity to work closely with clients worldwide, providing technical expertise, product demonstrations, and hands-on support to ensure the seamless integration of cutting-edge engineering solutions.

**Key Responsibilities**

- Provide technical support, installation, calibration, and troubleshooting for engineering and scientific instruments.
- Conduct product demonstrations and training sessions to educate customers on optimal usage and applications.
- Collaborate with clients to assess their needs and deliver tailored technical solutions.
- Travel globally to support customers, resolve technical challenges, and enhance product adoption.

- Act as a liaison between customers and internal R&D teams, offering insights for product enhancement.
- Maintain comprehensive documentation of support cases, customer interactions, and field reports.

**Key Requirements**

- Bachelor's degree in Engineering, Physics, or a related discipline.
- At least 3 years of experience in field application engineering or technical support within the manufacturing or scientific instruments sector.
- Strong understanding of engineering and scientific instruments, including troubleshooting techniques.
- Excellent presentation, communication, and interpersonal skills to engage with global clients.
- Willingness and ability to travel internationally (up to 50% of the time).
- Analytical and problem-solving mindset for diagnosing technical issues and delivering effective solutions.
- Proven ability to work both independently and collaboratively within cross-functional teams.

**Benefit**

- Global exposure and the opportunity to work with industry-leading professionals.
- Career growth within a pioneering team in manufacturing and repairing engineering and scientific instruments.

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**Company Description**