



## PR/158845 | Site Reliability Engineering Lead

### Job Information

**Recruiter**[JAC Recruitment Malaysia](#)**Job ID**

1540960

**Industry**

IT Consulting

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

June 17th, 2025 04:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

**COMPANY OVERVIEW**

A well-established client of us in Kuala Lumpur is seeking for Site Reliability Engineering Lead.

**JOB RESPONSIBILITIES****1. Team Leadership:**

- Lead and mentor a team of SREs, fostering a culture of ownership, collaboration, and continuous improvement.
- Define clear goals, performance metrics, and development plans for the team.

**1. System Reliability & Performance:**

- Design and implement strategies to improve system reliability, scalability, and performance.

- Conduct root cause analysis of production incidents and develop preventive solutions.

#### 1. Infrastructure Management:

- Oversee the deployment, monitoring, and management of production environments.
- Collaborate with development teams to design cloud-native infrastructure and architecture.

#### 1. Automation & CI/CD:

- Drive automation of operational processes, reducing manual intervention and response times.
- Optimize CI/CD pipelines to ensure smooth and rapid deployments.

#### 1. Incident Management:

- Establish incident response protocols and lead efforts during major incidents.
- Ensure robust monitoring and alerting systems are in place to proactively detect issues.

#### 1. Collaboration & Communication:

- Act as a liaison between engineering, operations, and other teams to align objectives.
- Share insights and best practices with internal stakeholders to enhance overall system resilience.

## JOB REQUIREMENTS

#### 1. Technical Expertise:

- Strong experience with cloud platforms (AWS, Azure, Google Cloud) and infrastructure-as-code tools (Terraform, Ansible, etc.).
- Proficiency in programming/scripting languages (Python, Go, Shell, etc.).
- Deep knowledge of Kubernetes, containerization, and distributed systems.

#### 1. Leadership Skills:

- Proven track record of leading SRE or DevOps teams and managing large-scale production environments.
- Strong decision-making, prioritization, and problem-solving capabilities.

#### 1. Monitoring & Metrics:

- Expertise in implementing and using monitoring tools (Prometheus, Grafana, Datadog, etc.) and logging systems.
- Familiarity with service-level objectives (SLOs), service-level agreements (SLAs), and error budgets.

#### 1. Soft Skills:

#### 2. Experience:

- Excellent communication and collaboration skills to work across cross-functional teams.
- Ability to mentor and upskill team members, fostering a learning-oriented culture.
- At least 8 years of experience in SRE, DevOps, or related roles with a focus on reliability engineering

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## Company Description