



JAC Recruitment

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Thailand

PR/116968 | Head of Recovery

Job Information

Recruiter[JAC Recruitment Thailand](#)**Job ID**

1540707

Industry

Bank, Trust Bank

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

July 1st, 2025 23:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Head of Recovery**Main Responsibilities:**

- Maximize recovery and minimize loss to the bank from the assigned portfolio of non-performing accounts.
- Handle a portfolio of non-performing/substandard accounts with the key objective of minimizing loss and maximizing recovery for the bank.
- Conduct credit reviews and ensure the credit process for performing loans is followed properly.
- Responsible for all reports related to the Business Development team.
- Develop alternative solutions to resolve issues, negotiate the best terms, and create quality credit applications submitted to the Credit Management Department.

- Conduct post-mortem reviews on impaired loans to identify the root causes of impairment, including potential weaknesses in the loan origination process and credit assessment, upon receiving an assignment on a new NPL (Non-Performing Loan).
- Manage PNPL accounts, as assigned.
- Ensure sufficient provisioning for all accounts and completeness of documents, e.g., fire insurance, asset appraisal reports, and banking agreements.
- Work closely with external lawyers to pursue and follow up on litigation cases.
- Closely follow up with customers to ensure compliance with debt restructuring terms and conditions.
- Maintain and regularly report the status of NPL accounts to the respective designated team.
- Attend training sessions and develop relevant knowledge and skills.
- Conduct credit reviews to ensure all lending customers have been properly assessed and that all risks are covered.
- Handle and complete all ad-hoc assignments from the CEO within the given timeline.

Qualifications :

- Bachelor's degree or higher in Law, Finance, Economics, or any related field.
- Minimum of 7-10 years of experience in recovery management or related fields, with at least 5 years in a leadership role.
- Excellent strategic thinking and problem-solving abilities, with the capacity to make critical decisions under pressure.
- In-depth knowledge of business continuity frameworks, industry best practices, and relevant regulatory requirements.
- Strong negotiation skill
- Good written and verbal communication with presentation in both of Thai and English.

Company Description