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Thailand

PR/116597 | Japanese Customer Support Specialist (Japanese-speaking JLPT N1)**Job Information****Recruiter**[JAC Recruitment Thailand](#)**Job ID**

1540319

Industry

Business Consulting

Job Type

Permanent Full-time

Location

Thailand

Salary

Negotiable, based on experience

Refreshed

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General Requirements**Minimum Experience Level**

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description**Position: Japanese Customer Support Specialist (Japanese-speaking JLPT N1)****Location: Bangkok, BTS line****Job Description:**

- Responsible for answering phone calls and emails for Japanese owners of foreign timeshare resorts.
- Handle reservations and provide information on resorts, hotels, etc.
- Manage annual management fee payments and loan account information.
- Oversee ownership information and points management.

Qualifications:

- Business-level English, Japanese proficiency with JLPT N1
- Team spirit and a strong commitment to customer satisfaction.
- Ability to provide cheerful and pleasant service.
- At least 3 years of professional experience; for those with a vocational school, junior college, or high school diploma: at least 5 years of professional experience (for visa purposes).

Working Conditions:

- **Working Hours:** 7:00 AM to 4:00 PM
- **Other Leave:** Paid leave: 10 days
- **Bonus:** Once a year (based on performance), with additional incentives available.
- **Other Benefits:** Social insurance enrollment, private health insurance, annual health check-up, Provident Fund (retirement savings).

Company Description