



Senior Manager – Operational Risk Management

Job Information

Hiring Company

DSS Sustainable Solutions Japan

Job ID

1539458

Industry

Business Consulting

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

(Almost) All Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Salary Bonuses

Bonuses paid on top of indicated salary.

Refreshed

June 9th, 2025 01:00

General Requirements

Minimum Experience Level

Over 10 years

Career Level

Executive

Minimum English Level

Fluent

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Allow us to introduce ourselves

At dss+, we are not just your average operations consulting firm; we are implementers and change makers. Our passion lies in engaging organisations to craft resilient and sustainable business, guiding them through transformational changes in safety, risk and resilience and through their energy transition. We take the complex world of risk and sustainability and translate it into actionable roadmaps that work with our clients business. We implement, working side-by-side with our clients to deliver real, tangible results.

dss+ services fall into three core areas—operational risk management, operational excellence and sustainability—each bolstered by learning, development and culture change solutions and digital

technologies. Teams around the globe work with clients in metals and mining, chemicals, oil and gas, power and utilities, agriculture, food and beverage, industrial and manufacturing, and private equity.

We pride ourselves in combining industry experts and on the ground experience with strong people-centric change management capabilities. This creates the perfect blend to support our clients from intent to impact, enabling them to protect what they care for, transform their organisation, and sustain the changes required to make their vision a reality, in a practical actionable way.

Let's see where our shared vision leads

We have a strong growth trajectory, which means unprecedented opportunity for the people on our teams. Join forces with technical operations executives, experienced line managers and qualified coaches who all share a problem-solving mindset and a passion for what they do.

Because we're 100% mission driven—dedicated to protecting, transforming and sustaining positive change—this role, and the resources you'll have, offers you the ideal platform to make a difference. And, because we don't just advise on, but also implement best practices, the latest thinking and our own proven methodologies, you will be able to see the positive impact of your efforts.

Does this sound like you?

As the Senior Manager, you will lead and deliver complex client engagements that identify, design, and implement effective solutions to produce a lasting impact for clients. You will be expected to drive the direction of the engagement and effectively manage the team and long-term relationship with clients to deliver high performance or to deliver the scope of work.

Beyond client project work, the Senior Manager will contribute to the development of new clients and markets and provide regional and global thought leadership to innovate offerings and approaches. We are seeking a self-starter, who is able to work in a fast-paced dynamic environment and must be driven to produce improvement initiatives both internally and with clients. The Senior Manager must have excellent communication and client management skills to maintain positive client relations and high client satisfaction levels in a particular domain, for example, in:

- An industry, e.g. Mining, Oil & Gas, Chemicals, Food & Beverage
- A functional area, e.g. Operational Risk Management, Operational Excellence

You will be responsible to:

- Focus on supporting the core Japan Industry Teams: Oil & Gas, Chemicals, Mining & Metals, Consumer Products, Power & Utilities and Private Equity;
- Collaborate closely with the ORM practice contributing to thought leadership, offerings and methodologies bringing global best practices into the Japan market and clients;
- Be a trusted advisor with senior client executives and maintain relationships in alignment with the account team to deepen and expand relationships;
- Participate and contribute to internal and external functional and/or industry networks with the aim of developing new business working with the global Marketing and the Industry Teams;
- You will have a client delivery chargeability target and a business development target.

Internally, you will be involved in:

- Building effective working relationships regionally and participating in global technical communities to ensure a strong network of resources, alongside possessing a network of regional contacts.
- Contributing to the development and/or enhancement of existing dss+ IP and engaging with functional/ industry peers to support continued methodology development.
- Participating and contributing to functional and/or industry networks with the aim of developing and sharing best practices, developing and enhancing dss+ intellectual property and sharing thought leadership.
- Collaborating with peers to identify and progress opportunities with new and existing clients.

Required Skills

Who are you today?

- Your values align with ours. Living and breathing the dss+ Core Values and Mission Critical Behaviors and encouraging others to do the same through decisions, policies, actions, etc. More information about our core values can be found here: <https://www.consultdss.com/content/assets/documents/DSS-Code-of-Conduct.pdf>
- You are able to demonstrate high levels of proficiency with Operational Risk Management methodologies such as operational improvement, maintenance and reliability best practices, cost reduction, production improvement, full potential diagnostics, Management Operating Systems reviews, etc.
- You also have proficiency with Operational Risk Management methodologies, such as workplace or process safety, mechanical integrity, operational risk management, safety culture transformation, etc.
- You're passionate about impact-driven work and are excited by the opportunity to work with clients who are striving to integrate profit & purpose.
- You thrive in complexity, are a natural problem-solver, and dig deep for patterns and paths, even amidst a great deal of ambiguity, with the flexibility to analyse and adapt to situations.
- Leading team members with different skill sets is something you excel at, and you are willing to challenge both your own and your team's perspectives.
- You can navigate complex research projects, absorb and lead your team to synthesise large amounts of information, confidently draw conclusions from your research, and put them into clear recommendations and points for the team.

- You are detail-oriented, and well-organized and enjoy bringing structure to projects through work-planning and prioritisation to drive successful delivery outcomes.
- Possess effective leadership skills to drive execution in complex environments. You can work collaboratively and are personable, a good listener and connect easily with others, making you a great leader.
- You enjoy the variety and sometimes ambiguous contexts of leading a wide range of client projects unfolding simultaneously.
- Strong/effective verbal and written communication to be able to interact at different levels of the organisation, from team members to C-Suite Executives.

To be successful in this position, you would bring the following qualifications and experience:

- A graduate from a top-tier university with a Degree in engineering or a business-related major (i.e., management or finance). A post-graduate qualification will be beneficial.
- Relevant post-graduate degree in field of expertise (e.g., innovation, risk management, etc.) will be highly regarded.
- Ideally you should have at least 10 years of client-facing and strong project management experience. Having worked in, or delivered projects to Oil & Gas, Mining, Metals, Fast Moving Consumer Goods (FMCG) or Private Equity industries would be to your advantage.
- Prior experience in an established consulting firm.
- Excellent analytical and problem-solving skills with the ability to navigate complex projects and stakeholder interactions and provide fit-for-purpose recommendations.
- Exceptional interpersonal skills and team working attitude, to be able to lead multi-cultural and multi-disciplinary teams.
- High level of proficiency with PowerPoint, Visio, Word, Advanced Excel, Access, and ideally visualisation tools such as Power BI or Tableau.
- A big plus: An established presence and network in Japan.
- Fluency in written and spoken Japanese and English. Other languages are a bonus.

In return, dss+ assures that you will have the opportunity to thrive in a fast-paced, rapidly growing consulting environment. You can build capabilities and deliver meaningful results that clients appreciate and can make you feel proud.

Company Description