



【外資優良企業で活躍！】 Quality Engineer

Multinational Company + Use English

Job Information

Hiring Company

Spellman High Voltage Electronics Corporation

Job ID

1539386

Industry

Electronics, Semiconductor

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Shinagawa-ku

Salary

4 million yen ~ 6 million yen

Work Hours

9:00~18:00 (所定労働時間8h／休憩1h)

Refreshed

July 15th, 2025 03:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level (Amount Used: English usage about 50%)

Minimum Japanese Level

Native

Other Language

Chinese (Mandarin) - Basic

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

MAIN RESPONSIBILITIES & DUTIES

- Communicate with Spellman Japan repair team for any failure found, to clarify the failure and the impacts for further action.
- Communicate with Spellman internal manufacturing company for failure information sharing, follow up problem solving and verify the results.
- Make monthly reports for key customers and keep good relationships with key customers.
- Review quality data (especially the failure description, failure code), make monthly/quarterly/yearly quality report and identify the key issues with status.

- Visit customers if needed.
 - Handle customer complaints, make 8D report appropriately.
 - Issue CAPA if needed, follow up the status, and confirm the effectiveness.
 - Analyze quality data and highlight major issues for continuous improvement
 - Follow-up with customer for ECN validation with sales.
 - Lead meetings with relative people about quality issues occurred.
 - Contact Global EHS and Asia RA Engineer to support sales/customers for any EHS documentation.
 - Other jobs and tasks assigned by direct leader.
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Required Skills

REQUIREMENTS & COMPETENCIES

Education

- Bachelor's degree or above, majoring in electronics or other equivalent ones

Work Experience

- Over 3 years' experience in CQA (customer quality) function. Experience in trouble shooting of repair/service is preferred.

Knowledge & Skills

- Understand Japanese business style of deep diving, details-care and continuous improvement
- QE Knowledge of Statistics, Sampling Plan, and QC tools, SPC etc.
- Knowledge of ISO 9001/QS9001, ISO13485/QSR820 standards.
- Alternatively superior technical knowledge of Electronics/Electronic Component assembly.
- Familiar with some basic knowledge in six-sigma and lean manufacturing, knows FMEA
- Familiar with ERP system
- Good computer user, especially for Microsoft office
- Fluent English and Japanese

Other Job-related Requirements

- Good communication and coordination skills
 - Good team player
 - Service oriented
 - Careful and patient, good listener
 - Positive, passion for work, initiative
 - Long-term professional confidentiality sense
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Company Description