

MichaelPage

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Director of Rooms -Luxury Hotel Chain

Director of Rooms

Job Information

Recruiter
[Michael Page](#)
Job ID

1539372

Industry

Tourism

Job Type

Permanent Full-time

Location

Chiba Prefecture

Salary

10 million yen ~ 12 million yen

Refreshed

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General Requirements

Career Level

Executive

Minimum English Level

Fluent

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

As the Director of Rooms, you'll oversee the daily operations of the Rooms Division, ensuring smooth service delivery across Front Office, Housekeeping, and Guest Services. Your role will involve collaborating with leadership to maintain high guest satisfaction while optimizing operational efficiency.

Client Details

Luxury Hotel Chain

Description

- Manage the overall Rooms Division operations, including budgets and planning
- Ensure guest satisfaction and high-quality service standards across departments
- Lead and mentor teams within Front Office, Housekeeping, and Guest Services
- Partner with sales/marketing to drive revenue and improve business outcomes
- Analyze performance and implement improvements to ensure operational success

Job Offer

- Base salary of ¥10M per year with up to ¥12M OTE
- Shift hours: 9:00 AM - 6:00 PM
- Opportunity to work with a global team and drive key operational strategies

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

Required Skills

- Proven leadership experience in hotel management, ideally in a similar role
 - Strong background in guest services and operations management
 - Excellent communication and interpersonal skills to work with diverse teams
 - Ability to collaborate with senior management and cross-functional departments
 - Native-level in Japanese and Fluent in English
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Company Description

Director of Rooms, Luxury Hotel Chain