



Job Description

JD

- Respond to IT issues; hardware maintenance, software, networking, etc.
- Install and configure software and hardware
- Set up accounts and workstations
- Monitor performance and maintain systems according to requirements
- Troubleshoot issues and outages
- Upgrade systems with new releases and models
- Develop expertise to train staff on new technologies
- Ensure security through access controls, backups and firewalls
- · Build an internal wiki with technical documentation, manuals and IT policies

**Company Description**