



JAC Recruitment

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Singapore



PR/095028 | Senior Service Engineer

Job Information

Recruiter[JAC Recruitment Singapore](#)**Job ID**

1538270

Industry

Healthcare, Nursing

Job Type

Permanent Full-time

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

May 1st, 2025 20:14

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Company Overview

Our client is a leading global medical technology company, leveraging its cutting-edge imaging and diagnostic technologies to enhance patient care. As a pioneer in medical imaging, they offer a comprehensive range of innovative solutions, from digital X-ray and CT systems to MRI and ultrasound technologies. As they continue to expand their operations, they are now seeking an experienced Senior Service Engineer to join their team and play a pivotal role in driving their growth and development.

Key Responsibilities

- Perform and assist in service repairs, preventative maintenance, and field change orders/installations for MRI equipment.
- Identify and resolve customer issues, providing timely communication and resolving equipment issues with internal stakeholders.

- Conduct on-demand phone and on-site support as required.
- Plan, schedule, and execute planned maintenance activities.
- Maintain accurate records and submit required paperwork.
- Foster positive customer relationships through non-service call visits and meetings.
- Utilize MRI tools to resolve technical problems and during installations
- Escalate critical issues promptly.
- Collaborate with internal teams, including operations and sales, to resolve customer problems.
- Perform on-site system installations, de-installations, maintenance, and troubleshooting.
- Assist in site planning, site surveys, and consultations as needed.
- Maintain inventory integrity and support company-wide initiatives.

Key Requirements

- 5+ years of experience in superconductive magnets, with a focus on MRI equipment.
- Experience in troubleshooting, maintenance, and installation of superconductive magnet MRI equipment.
- Training in superconducting MRI is a plus.
- Knowledge of permanent magnet MRI is a plus.
- Excellent communication and customer service skills.
- Ability to work independently and as part of a team.
- Willingness to travel and work long hours, including standing and handling heavy equipment.

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

Peh Yong Sin
JAC Recruitment Pte Ltd
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EA Personnel Name: PEH YONG SIN

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#countrysingapore

Company Description