



CR/095104 | Operation Support

Job Information

Recruiter

JAC Recruitment Singapore

Job ID

1538172

Industry

Bank, Trust Bank

Job Type

Contract

Location

Singapore

Salary

Negotiable, based on experience

Refreshed

May 1st, 2025 20:13

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

COMPANY OVERVIEW

This financial technology platform is the preferred choice for leading companies. By offering comprehensive payment capabilities, data-driven insights, and financial products in a single global solution, it helps businesses achieve their goals more quickly.

Responsibilities:

- The Operational Support team offers first line support to merchants worldwide.
- The local teams in Singapore support our merchants 24/7.
- Colleagues from various teams as well as advanced knowledge and communication tools will help you to assist merchants via phone and email.
- Assist client or customers on charge back and refunds

- Liaising with vendors for any dispute

Requirement:

- You are looking to start your career in a fast-paced and dynamic environment.
- You are aware that you will be working with confidential data and will act accordingly.
- You are pro-active, curious, and not afraid to speak up
- You pick up new information easily, take the initiative, and are socially competent.

We regret that only shortlisted candidates would be notified.

JAC Recruitment Pte. Ltd.

EA License No: 90C3026

EA Personnel: Tey Tai Nian (Jerric)

EA Personnel No: R1552289

Company Description