



PR/122706 | Field Service Engineer

Job Information

Recruiter
[JAC Recruitment Indonesia](#)
Job ID

1538049

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

May 1st, 2025 20:10

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

KEY DUTIES & RESPONSIBILITIES:

- **Mechanical installation:** Travel to Customer locations to perform complete installation of machines including maintenance and operating training.
- **Customers Training:** Provide maintenance & operating training to customer representatives, to the extent needed to allow customers to maintain and utilize the machinery according to manufacturer guidelines and specifications
- **Troubleshooting:** Analyse and diagnose all machinery malfunctioning cases, whether electronic, electrical, pneumatic, mechanical, system or other
- **Service intervention to the customer place:** Determine the best course of action to resolve the problem(s) and directly take all necessary actions to implement or make all arrangements to ensure that the company's organization can effectively provide a solution to the problems the customer is encountering with the machinery purchased.
- **Service Report**

REQUIREMENTS:

- Technical background, experience from same industry or heavy machinery sector in glass working, able to do troubleshooting on machine or equivalent
- At least 3 years of working experience in the related field is required for this position
- Required language(s): Fluent in written and spoken English
- Required Skill(s): team player, problem-solving, proactivity

Company Description