



PR/086977 | Machine Field Services Technician (m / f / d)

Job Information

Recruiter

JAC Recruitment Germany

Job ID

1537991

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Germany

Salary

Negotiable, based on experience

Refreshed

May 1st, 2025 20:06

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

OVERVIEW

The European adhesive and sealant application technologies company that provides hotmelt solutions and machinery to a variety of industries.

KEY REQUIREMENTS:

- Experience in machine services and maintenance
- Business level in German and English communication skills
- Able to travel up to 50% in Germany and occasionally in other countries in EU

JOB RESPONSIBILITIES:

- Responsible for field service tasks in installation, commissioning, troubleshooting, preventive and corrective maintenance, and calibration for the company's machines and electrical systems at the customer sites
- Support customers' technical matters onsite and offsite (phone call, virtual meeting, email, etc.)
- Monitor spare parts inventory
- Maintain accurate records of service activities
- Perform continuous process improvement
- Maintain customer relationships and satisfaction through service work

JOB REQUIREMENTS:

- Obtained technical training or degree in mechanical or electrical engineering or related fields
- Minimum 3 years of professional experience in technical services or engineering with practical experience in machine, pneumatic, electrical, or electronics
- Able to work as a single contributor and under less supervision
- Driving license class B
- Eligible to work in EU

BENEFITS:

- Hybrid work
- 30 days of annual leave
- Variable bonus
- Travelling allowance
- Laptop and mobile phone are provided
- Company car provided
- Business trip accommodation expenses will be taken care by the company
- Abroad trainings

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Company Description