



PR/086901 | Field Service Technician (Packaging Machines) (100% Remote Work) (m / f / d)

## Job Information

### Recruiter

JAC Recruitment Germany

### Job ID

1537953

### Industry

Other (Manufacturing)

### Job Type

Permanent Full-time

### Location

Saudi Arabia

### Salary

Negotiable, based on experience

### Refreshed

May 1st, 2025 20:06

## General Requirements

### Minimum Experience Level

Over 3 years

### Career Level

Mid Career

### Minimum English Level

Business Level

### Minimum Japanese Level

Business Level

### Minimum Education Level

Associate Degree/Diploma

### Visa Status

No permission to work in Japan required

## Job Description

### COMPANY OVERVIEW

The German plastic packaging quality inspection machines and solution provider which has been operating business in Europe for over 30 years.

### JOB RESPONSIBILITIES

- Responsible for field service technical tasks within Arab countries.
- Perform technical service tasks to customers; for example installation, commissioning, troubleshooting, routine maintenance (preventive and corrective), calibration, update, extension, replacement, etc.
- Identify complex technical problems/errors and make analysis through remote or on-site activity to ensure the optimum efficiency of the system

- Train clients on the proper use, care, and maintenance of products and systems to ensure safe and effective operation
- Contribute the customer satisfaction by executing service work according to customer orders and expectations. Nurturing solid connections with clients, promptly and professionally attending to their inquiries and requirements
- Maintain accurate records of service activities, including service reports, equipment history, and inventory management
- Create the documents relevant to the billing of service assignments

#### **JOB REQUIREMENTS**

- Minimum 2 years of proven experience as a technical services or services engineer
- Strong background in Electrical or Mechatronics Engineering
- Excellent communication skills for effective client interactions
- Able to travel 70% of work within responsible areas (Arab Countries)
- Eligible to work in Saudi Arabia
- Native Arabic-speaking and business-level English communication skills

Apply online or feel free to contact me directly for more information about this opportunity. Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

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#### **Company Description**