EIRE
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Data Center Operations Support Engineer (Finance Industry)

NO NIGHT SHIFT WORK

Job Information

Hiring Company
EIRE Systems K.K.

Job ID
1536801

Division
Enterprise Data Center Operations Management

Industry
Securities

Company Type
Large Company (more than 300 employees) - International Company

Job Type
Contract

Location
Tokyo - Other Areas, Fuchu-shi

Salary
4.5 million yen ~ 5.5 million yen

Salary Bonuses
Bonuses included in indicated salary.

Work Hours
11am-8pm, Mon-Fri

Refreshed
November 9th, 2026 05:00

General Requirements

Minimum Experience Level
Over 1 year

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Fluent Level

Minimum Education Level
Technical/Vocational College

Visa Status
Permission to work in Japan required

Job Description

Data Center Operations Support Engineer

EIRE Systems delivers on-site Data Center operations management services on behalf of our client, a leading financial

institution.

The teams perform a mix of project-driven activities for new equipment installs and decommissioning plus BAU operations support for change requests and day-to-day support for all activities inside the data centers.

The team is comprised of a variety of nationalities operating in a Japanese + English bilingual environment.

Applicants should have a working knowledge of the day-to-day operations procedures for management of an enterprise data center. Basic technical understanding of the various physical elements of an enterprise data center (e.g. cabling, network/server hardware, power, cooling, capacity metrics) is highly desirable.

Job Description:
The Data Center Support personnel will work as a member of a team to provide the following on-site services to the client:

- Install, test and maintain a wide range of IT communication infrastructures and cabling within Data Centers and Telco exchanges
- Maintain all Data Center standards, procedures, health and safety, and day to day infrastructure performance issues
- Track job tickets and agree on implementation with the Planning and Logistic specialists
- Providing daily audits and reporting about the performance level of services
- Travel to other remote data center sites for smart-hands support
- Hardware hands on support of Dell, Cisco, Arista devices
- Other related tasks that may be requested

*****Applicants must presently be residing in Japan. Applicants from outside Japan need not apply and will not be contacted.**

Required Skills

Required Skills / Experience:

- 2 plus years of experience working in an enterprise datacenter environment
- Fluent/ Native Japanese and business level English
- Experience or basic understanding of change management
- Robust Team Player, exposed to a multi-cultural environment
- Mature and independent with excellent communication skills
- Detail focused when completing records, tickets and supporting documentation
- Ability to lift IT equipment weighing more than 10kg

Other "Value-add" Qualifications:

- Hands-on experience with hardware platforms (i.e. Dell, HP)
- Networking certifications (CCENT, Network+)
- Linux experience
- Good level of understanding about ITIL framework
- Basic understanding of Data Center facilities
- Exposure or ability to developing and documenting operational processes
- Proficiency in handling complex IT-related projects: from writing a proposal, initiating & planning projects, to executing, monitoring/controlling projects, until and including project closure.

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Company Description