



Data Center Operations Support Engineer (Finance Industry)

NO NIGHT SHIFT WORK!

Job Information

Hiring Company

EIRE Systems K.K.

Job ID

1536801

Division

Enterprise Data Center Operations Management

Industry

Securities

Company Type

Large Company (more than 300 employees) - International Company

Job Type

Contract

Location

Tokyo - 23 Wards, Koto-ku

Salary

4.5 million yen ~ 5.5 million yen

Salary Bonuses

Bonuses included in indicated salary.

Work Hours

11am-8pm, Mon-Fri

Refreshed

May 13th, 2026 08:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

Data Center Operations Support Engineer

© Data Center Operations, Financial Services Firm

- Ⓞ **NO NIGHT SHIFT WORK!**
- Ⓞ **Location: Fuchu, Tokyo**

EIRE Systems delivers on-site Data Center operations management services on behalf of our client, a leading financial institution.

The teams perform a mix of project-driven activities for new equipment installs and decommissioning plus BAU operations support for change requests and day-to-day support for all activities inside the data centers.

The team is comprised of a variety of nationalities operating in a Japanese + English bilingual environment.

The position works a Monday to Friday schedule (typically 11am to 8pm). Saturday shifts required on a Team rotation basis.

Applicants should have a working knowledge of the day-to-day operations procedures for management of an enterprise data center. Basic technical understanding of the various physical elements of an enterprise data center (e.g. cabling, network/server hardware, power, cooling, capacity metrics) is highly desirable.

Job Description:

The Data Center Support personnel will work as a member of a team to provide the following on-site services to the client:

- Install, test and maintain a wide range of IT communication infrastructures and cabling within Data Centers and Telco exchanges
- Maintain all Data Center standards, procedures, health and safety, and day to day infrastructure performance issues
- Track job tickets and agree on implementation with the Planning and Logistic specialists
- Providing daily audits and reporting about the performance level of services
- Travel to other remote data center sites for smart-hands support
- Hardware hands on support of Dell, Cisco, Arista devices
- Other related tasks that may be requested

*****Applicants must presently be residing in Japan. Applicants from outside Japan need not apply and will not be contacted.**

Required Skills

Required Skills / Experience:

- Degree in IT-related field or 1+ years of experience working in IT related role
- **Business level English and Japanese** (Japanese N2 above required for non-native Japanese speakers)
- Experience or basic understanding of change management
- Robust Team Player, exposed to a multi-cultural environment
- Mature and independent with excellent communication skills
- Detail focused when completing records, tickets and supporting documentation
- Ability to lift IT equipment weighing more than 10kg

Other “Value-add” Qualifications:

- Hands-on experience with hardware platforms (i.e. Dell, HP)
- Networking certifications (CCENT, Network+)
- Linux experience
- Good level of understanding about ITIL framework
- Basic understanding of Data Center facilities
- Exposure or ability to developing and documenting operational processes
- Proficiency in handling complex IT-related projects: from writing a proposal, initiating & planning projects, to executing, monitoring/controlling projects, until and including project closure.

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Company Description