



Data Center Operations Support Engineer (Finance Industry)

NO NIGHT SHIFT WORK!

Job Information

Hiring Company

[EIRE Systems K.K.](#)

Job ID

1536801

Division

Enterprise Data Center Operations Management

Industry

Securities

Company Type

Large Company (more than 300 employees) - International Company

Job Type

Contract

Location

Tokyo - Other Areas, Fuchu-shi

Train Description

Musashino Line, Kita Fuchu Station

Salary

4.5 million yen ~ 5.5 million yen

Salary Bonuses

Bonuses included in indicated salary.

Work Hours

11am-8pm, Mon-Fri

Refreshed

August 27th, 2025 02:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

Data Center Operations Support Engineer

- ◎ **Data Center Operations, Financial Services Firm**
- ◎ **NO NIGHT SHIFT WORK!**
- ◎ **Location: Fuchu, Tokyo**

EIRE Systems delivers on-site Data Center operations management services on behalf of our client, a leading financial institution.

The teams perform a mix of project-driven activities for new equipment installs and decommissioning plus BAU operations support for change requests and day-to-day support for all activities inside the data centers.

The team is comprised of a variety of nationalities operating in a Japanese + English bilingual environment.

The position works a Monday to Friday schedule (typically 11am to 8pm). Saturday shifts required on a Team rotation basis.

Applicants should have a working knowledge of the day-to-day operations procedures for management of an enterprise data center. Basic technical understanding of the various physical elements of an enterprise data center (e.g. cabling, network/server hardware, power, cooling, capacity metrics) is highly desirable.

Job Description:

The Data Center Support personnel will work as a member of a team to provide the following on-site services to the client:

- Install, test and maintain a wide range of IT communication infrastructures and cabling within Data Centers and Telco exchanges
- Maintain all Data Center standards, procedures, health and safety, and day to day infrastructure performance issues
- Track job tickets and agree on implementation with the Planning and Logistic specialists
- Providing daily audits and reporting about the performance level of services
- Travel to other remote data center sites for smart-hands support
- Hardware hands on support of Dell, Cisco, Arista devices
- Other related tasks that may be requested

*****Applicants must presently be residing in Japan. Applicants from outside Japan need not apply and will not be contacted.**

Required Skills

Required Skills / Experience:

- Degree in IT-related field or 1+ years of experience working in IT related role
- **Business level English and Japanese** (Japanese N2 above required for non-native Japanese speakers)
- Experience or basic understanding of change management
- Robust Team Player, exposed to a multi-cultural environment
- Mature and independent with excellent communication skills
- Detail focused when completing records, tickets and supporting documentation
- Ability to lift IT equipment weighing more than 10kg

Other “Value-add” Qualifications:

- Hands-on experience with hardware platforms (i.e. Dell, HP)
- Networking certifications (CCENT, Network+)
- Linux experience
- Good level of understanding about ITIL framework
- Basic understanding of Data Center facilities
- Exposure or ability to developing and documenting operational processes
- Proficiency in handling complex IT-related projects: from writing a proposal, initiating & planning projects, to executing, monitoring/controlling projects, until and including project closure.

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Company Description