

**PR/158731 | Senior Manager - Transaction Banking (Trade Sales / Cash Management)****Job Information****Recruiter**[JAC Recruitment Malaysia](#)**Job ID**

1536668

Industry

Bank, Trust Bank

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

April 30th, 2025 16:03

General Requirements**Minimum Experience Level**

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description**JOB RESPONSIBILITIES:-**

- Customer and Stakeholder Management: Build and maintain strong relationships with key customers and stakeholders by delivering high-quality service and technical support.
- Technical Support and Issue Resolution: Provide timely technical guidance, investigate and resolve complex system, hardware, and software issues, and support onsite when necessary.
- Project and Risk Management: Support and manage departmental projects to ensure timely delivery within scope and budget, and manage the risk profile by testing systems and processes.
- Collaboration and Partnership: Work in partnership with colleagues across functional departments, Regional Office, Head Office, and IT departments to implement projects and ensure regular system updates.
- Reporting and Compliance: Prepare reports on sales, technical issues, and business development activities, and ensure compliance with bank policies and industry regulations.

JOB REQUIREMENTS: -

- Degree or its equivalent from a recognized university.
- Minimum of 10 years of relevant working experience especially in transaction banking (trade sales and cash management). Deep understanding of industry trends, products, relevant laws and regulations
- Strong stakeholder management skills to collaborate with other departments

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Company Description