



## PR/158649 | Store Manager (Retail F&B)

### Job Information

**Recruiter**[JAC Recruitment Malaysia](#)**Job ID**

1536629

**Industry**

Restaurant, Food Service

**Job Type**

Permanent Full-time

**Location**

Malaysia

**Salary**

Negotiable, based on experience

**Refreshed**

April 30th, 2025 16:03

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Associate Degree/Diploma

**Visa Status**

No permission to work in Japan required

### Job Description

An international retail Beverage company is looking for a Store Manager to oversee the daily operations of the tea house, ensuring smooth business operations, enhancing customer experience, and leading the team to deliver high-quality service.

### Key Responsibilities

- Oversee the daily operations of the tea house, ensuring smooth and efficient management.
- Monitor and optimize store workflows to enhance service efficiency and customer satisfaction.
- Ensure store hygiene, safety, and regulatory compliance with company policies and relevant regulations.
- Handle customer complaints and feedback to continuously improve service quality.
- Recruit, train, and manage store staff to ensure they possess excellent service attitudes and professional skills.

- Schedule staff shifts to ensure adequate manpower and smooth operations.
- Motivate employees to enhance work enthusiasm and team spirit.
- Monitor store sales performance and achieve business targets set by the company.
- Manage store inventory, control costs, and minimize waste.

#### **Requirements**

- Minimum 2 years of experience in retail or F&B management; experience in managing a tea house is a plus.
- Strong communication and team management skills.
- Basic knowledge of financial and inventory management.
- Strong sense of responsibility, able to work independently under pressure.
- Passion for tea culture and enthusiasm for the service industry.

#LI-JACMY  
#stateKL  
#countrymalaysia

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#### **Company Description**