



PR/156464 | SALES EXECUTIVE / CUSTOMER SERVICE

Job Information

Recruiter

JAC Recruitment Malaysia

Job ID

1536474

Industry

Other (Manufacturing)

Job Type

Permanent Full-time

Location

Malaysia

Salary

Negotiable, based on experience

Refreshed

April 30th, 2025 16:01

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Associate Degree/Diploma

Visa Status

No permission to work in Japan required

Job Description

Our client is an established Japanese printing company located in Tampoi, Johor Bahru.

JOB RESPONSIBILITIES

- Location: Tampoi, Johor
- Industry: Packaging printing (5 days/week)
- Communicate with customers and understand their needs and identify sales opportunities / develop potential customers and follow up on leads
- Create and manage customers account.
- Work collaboratively with internal and external stakeholders to provide customers with quality services
- Maintain a high degree of professionalism with customers to establish and create a good customer experience.
- Manage customer database and prepare costing / analysis reports
- Manage customer complaints, provide appropriate solutions and follow-up to ensure resolution.
- Support office administration and other tasks as assigned by the supervisor.

JOB REQUIREMENTS

- Degree/Diploma in Business Studies, Marketing, or any related field.
- 2-3 years experience in manufacturing industry.
- Good communication and interpersonal skills.

Interested applicants feel free to apply online or contact us for more information.

Company Description