



Senior AV Engineer (Team Leader) Lexclusive job

Great teammates and dynamic environment

Job Information

Hiring Company

systemsGo Corporation

Job ID

1521270

Industry

IT Consulting

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

9 million yen ~ 12 million yen

Work Hours

Mon-Fri 9am-6pm

Holidays

13 days/yr paid leave, +1/yr until 22/yr

Refreshed

July 25th, 2025 12:02

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Business Level (Amount Used: English usage about 50%)

Minimum Japanese Level

Business Level

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

About the Role

We are looking for a Senior AV Engineer to take the lead in managing AV infrastructure, executive event support, and

technical troubleshooting for a multinational client in Tokyo. This role involves mentoring AV engineers, handling complex AV setups, and ensuring high-quality AV services for executive-level events and corporate meetings. The Senior AV Engineer will also serve as the primary escalation point for AV-related issues and contribute to process improvements and technology planning.

Key Responsibilities

•AV Infrastructure & System Maintenance

- Oversee the installation, maintenance, and troubleshooting of AV equipment including projectors, displays, video walls, microphones, speakers, and conferencing systems.
- · Conduct preventative maintenance, firmware updates, and system optimizations for AV hardware and software.
- Work with global IT teams and third-party vendors to implement AV upgrades and ensure standardization across locations.

•AV Event Executive & Support

- Provide high-level AV support for executive boardrooms, VIP meetings, town halls, and corporate events .
- . Act as the technical lead for high-profile live and virtual events, ensuring seamless AV execution.
- Work closely with event planners and executive teams to understand AV requirements and provide customized solutions.
- · Oversee rehearsals, live event production, and post-event evaluations to ensure continuous improvement.

•Troubleshooting & Advanced Issue Resolution

- Serve as the primary escalation point for complex AV issues that L1/L2 engineers cannot resolve.
- Diagnose and troubleshoot audio, video, and network-related issues in real time.
- · Optimize AV performance through signal flow analysis, latency reduction, and software/hardware tuning.
- Implement backup and redundancy plans to mitigate failures during critical events.

Leadership & Process Optimization

- . Mentor and train junior AV Engineers, ensuring they develop the necessary skills to operate independently.
- Develop and document standard operating procedures (SOPs), troubleshooting guides, and best practices .
- Evaluate and propose new AV technologies that align with the client's long-term AV strategy.
- Collaborate with IT leadership to enhance AV system security, compliance, and integration with corporate IT networks.

Collaboration & Reporting

- Work within the client's ticketing system to track and manage AV incidents and service requests.
- Participate in monthly performance reviews with the Service Delivery Manager and client stakeholders.
- Communicate with global IT and AV teams to ensure alignment with corporate AV policies.

Work Conditions

- Full-time, on-site role at the client's Tokyo office.
- Requires flexibility to support early morning or late evening corporate events.
- Occasional travel may be required for AV installations or corporate site visits.

Required Skills

Qualifications & Experience

- 5-10+ years of experience in AV design, installation, support, and troubleshooting.
- Strong expertise in AV control systems (Crestron, AMX, Extron) and DSP programming (Biamp, QSC, Dante, Audinate).
- · Advanced knowledge of video conferencing platforms (Zoom, Microsoft Teams, Cisco Webex, Google Meet) .
- Hands-on experience with AV-over-IP solutions, signal routing, and networked AV environments.
- Ability to lead AV projects, including deployments, system upgrades, and integrations.
- Experience working in enterprise or high-profile corporate environments .
- Strong problem-solving skills, ability to work under pressure, and adaptability in fast-paced situations.
- Excellent communication skills in English and Japanese.

Preferred Certifications

- Crestron Master Programmer / NVX Certification
- QSC Q-Sys Level 2+
- · Extron AV Associate or Control Specialist
- Dante Level 2 or 3 Certification
- Cisco CCNA (preferred for AV-over-IP networking)
- Microsoft Teams Rooms Certified Professional

Company Description