



Senior Infrastructure Specialist/シニアインフラスペシャリスト

Job Information

Recruiter

Ahead Japan

Hiring Company

Fashion Company

Job ID

1516657

Industry

Apparel, Fashion

Non-Japanese Ratio

Majority Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

8 million yen ~ 10 million yen

Refreshed

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General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

- Maintenance and management of internal infrastructure (servers, networks, cloud-based services)
- Manage Store network infrastructure
- Manage office IT appliances such as laptop, mobile/tablet, and video conference devices
- Manage IT asset installation and OS/work applications installation conducted by IT Help Desk or vendor
- Monitor local network and server performance with a monitoring tool
- Setup of IT environment such as POS system, Wifi, and network when opening a new store
- Conduct L1 support on office network infrastructures & office IT appliances
- Conduct L1/2 support on key work applications such as O365, AD, message tool
- Conduct L2 support on store network infrastructures
- Conduct local adaptation of IT infrastructure rollout of Global/APAC IT infrastructure
- Liaise between local users and Global/APAC IT regarding local issues and its follow up
- Design network and infrastructure for local business

- As a member of the global IT project management team, involved in future tasks directed by APAC IT
 - Cooperation with business partners related to retail solutions
 - Management of infrastructure support vendors
 - Guidance and support for IT help desks (temporary employees)
 - *The content of work can be negotiated according to knowledge and experience
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Required Skills

- Experience in setting and managing Windows OS based PC (3 years or more)
 - Experience in building and managing Windows servers and ActiveDirectory (3 years or more)
 - Experience or acquired certificates relevant to SIG, Cloud-base server, and network infrastructure
 - Those who have knowledge of TCP/IP and experience setting network devices
 - Those who have basic security-related knowledge *Self-learning level is also acceptable
 - People who are willing to participate in projects outside the company (other companies within the group, other companies in the same industry)
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Company Description