



Business Analyst

Travel booking platform "skyticket"

Job Information

Hiring Company

Adventure Inc.

Job ID

1502444

Industry

Internet, Web Services

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Shibuya-ku

Train Description

Yamanote Line, Ebisu Station

Salary

5 million yen ~ 8 million yen

Holidays

完全週休2日制（土日祝）

Refreshed

May 21st, 2025 04:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Daily Conversation (Amount Used: English usage about 50%)

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Summary:

We are seeking a highly skilled and experienced Business Analyst to join our dynamic team. The ideal candidate will play a pivotal role in driving innovation, optimizing business processes, and ensuring seamless alignment between business and technical teams. Key responsibilities include conducting thorough requirements analysis, designing and implementing effective solutions, and fostering strong relationships with stakeholders.

Responsibilities:

- Requirements Gathering and Analysis: Understanding business needs, gathering user requirements, analyzing data.

- Process Improvement: Identifying inefficiencies, proposing solutions, documenting processes.
- System Analysis and Design: Evaluating existing systems, identifying system requirements, collaborating with IT teams, testing and quality assurance.
- User Experience (UX) and User Interface (UI) Design: Understanding user needs, collaborating with UX/UI designers, testing user experience.
- Project Management: Planning and scheduling, monitoring progress, coordinating teams.

Additional Opportunities:

- Industry Expertise: Deepen knowledge of travel trends, customer preferences, and regulations.
- Tech Exposure: Work with AI, machine learning, and big data.
- Global Perspective: Collaborate with international teams.
- Enhanced Analytics: Analyze large datasets for insights.
- Career Advancement: Progress to leadership roles.
- Networking: Connect with industry experts and partners.

Technical environment

- Languages: PHP (Laravel, CakePHP), jQuery, React (Next.js, Redux), Vue.js (Nuxt.js, Vuex), SCSS
- Testing: Jest, Puppeteer, PHPUnit
- Development environment: npm, Yarn, Gulp, Webpack
- Virtual environment: Docker
- Infrastructure: AWS, GCP, Kubernetes
- Database: MySQL, Cloud Spanner, Redis
- Log analysis: fluentd + Elasticsearch (or Stackdriver) + Kibana, Sentry
- API definition: Swagger
- Editor, IDE: Visual Studio Code

Our Mission:

Based on our mission of balancing business and social contribution, we have developed and operated "skyticket," a travel booking site that allows users to search and reserve affordable airfare and hotels.

Our Achievements:

- Over 20 million downloads of our app since its release in 2015
- Profitable even during the COVID-19 pandemic, demonstrating resilience across the travel industry
- Record-breaking profits achieved in June 2023
- Expansion to 6 subsidiaries overseas
- Our Global Workforce :The percentage of international employees hired exceeds 50%, we are fostering a truly global development environment.

Why Join Us?:

- Embrace a Global Environment

Join a team of talented individuals from Amazon headquarters, Accenture, Salesforce, and our Future Creator talent acquisition program.

Thrive in a multicultural environment, working in both Japanese and English, enhancing your soft skills and increasing your market value.

- Drive Innovation and Growth

Be part of a company that actively creates new businesses, having launched three new services since 2023.

Contribute to cutting-edge AI solutions that are shaping the future of travel.

- Seize Opportunities for Career Advancement

Develop your global expertise and gain valuable experience that will set you apart in the job market.

Take on challenging projects and make a real impact on our company's success.

In today's rapidly evolving landscape where AI is playing an increasingly prominent role, simply PM skills are no longer enough to guarantee market value.

For those seeking a global challenge and the opportunity to make a difference, "skyticket" offers a wealth of opportunities.

Job Type

full-time employee

probationary period: 3 months

*There will be no change in salary and treatment during this period.

salary: 5-8 million yen

Salary will be determined in consideration of experience and ability in accordance with our company's regulations.

The above amount includes 40 hours of estimated overtime. Additional payment will be made for overtime work in excess of 40 hours.

Monthly salary: 400,000yen - 600,000 yen

(Base salary of 306,000yen - 459,000yen including fixed overtime of 94,000yen -141,000yen or more per month)

Salary revision: Once a year

*There is a possibility of up to twice a year if achievements and performance are highly evaluated.

Location

Tokyo Head Office

24F Yebisu Garden Place Tower, 4-20-3 Ebisu, Shibuya Ward, Tokyo, Japan 150-6024

Access : Ebisu Head Office 7 min.
Walk from the East Exit of Ebisu Station on JR and Hibiya Lines.

Work hours

10:00-19:00 (8 hours a day for labor and 1 hour for rest)
Average over time at work: 20 hours/month

Remote work: Available

Vacations and vacation time:

- 2 days off per week (Saturdays, Sundays and national holidays)
- Paid vacations: 10 days after 6 months of employment (70% acquisition rate)
- Summer vacation
- Year-end and New Year vacations
- Celebration or condolence leave
- Childcare leave
- Nursing care leave

Benefits

- substantial benefits:
- Preferential use of domestic airline tickets in Japan for employees
- Free use of in-house technical books (purchase of books is also possible)
- Company trips (depending on performance)
- *In the past, We have traveled to New York, Bangkok, Hawaii, New Caledonia, and Cebu Island.
- No smoking in the office (smoking area available)
- Free drink system
- Free snack system
- Anything you like: hairstyle, hair color, dress code
- AMEX Gold Card (no annual fee if used once a year)
- In-house commendation system
- Discounts for Japanese Language School

Other benefits:

- Transportation expenses (up to 20,000 yen per month)
- Various social insurances (employment, workers' accident compensation, health, and welfare pension)
- Overtime allowance (in excess of 40 hours)
- Business trip allowance
- Qualification allowance

Required Skills

Requirements

- Strong Analytical Skills: Ability to analyze complex data, identify trends, and draw meaningful insights.
- Technical Proficiency: Bachelor's degree (or equivalent) in information technology or computer science. Understanding of IT systems, databases, proficiency with SQL and software development methodologies.
- Problem-Solving Skills: Ability to identify and solve problems creatively and efficiently.
- Communication Skills: Effective communication with both technical and non-technical stakeholders.
- Project Management Skills: Ability to plan, organize, and manage projects within deadlines.
- Customer Focus: Understanding customer needs and delivering solutions that meet their expectations.
- Teamwork: Ability to collaborate with cross-functional teams to achieve common goals.

Additional Skills

- Japanese Language Proficiency: Fluency in Japanese, both written and spoken, is crucial for effective communication with local teams and stakeholders.
- Cultural Sensitivity: Understanding Japanese culture, business etiquette, and work style can significantly improve collaboration and relationships.
- Attention to Detail: Meticulous attention to detail is essential for ensuring accuracy in data analysis, requirements gathering, and system documentation.
- Risk Management: Identifying potential risks and developing mitigation strategies is essential for ensuring project success.
- Data Visualization: The ability to present complex data in a clear and concise manner through visualizations can enhance decision-making.
- Negotiation Skills: Effective negotiation skills can be helpful in resolving conflicts, securing resources, and achieving project goals.

The ideal candidate

- Analytical Prowess: Ability to dissect complex data, identify trends, and derive actionable insights.
- Technical Aptitude: Strong understanding of IT systems, databases, and software development methodologies.
- Domain Expertise: In-depth knowledge of the travel industry, including booking processes, pricing strategies, and customer preferences.
- Problem-Solving Acumen: Skillful in identifying and resolving issues creatively and efficiently.
- Effective Communication: Excellent written and verbal communication skills, including the ability to articulate complex ideas clearly and concisely.

- Project Management: Proven ability to plan, organize, and manage projects within tight deadlines and budgets.

Company Description