

# 【大手外資系半導体計測メーカー】Field Service Team Leader @北海道or広島

### Job Information

### Recruiter

JAC International Co., Ltd.

### Job ID

1497706

## Industry

Electronics, Semiconductor

### Job Type

Permanent Full-time

### Location

Hokkaido

### Salary

6 million yen ~ 10 million yen

#### Refreshed

November 19th, 2025 04:00

### General Requirements

## **Minimum Experience Level**

Over 3 years

### Career Level

Mid Career

## Minimum English Level

**Business Level** 

## Minimum Japanese Level

Fluent

### **Minimum Education Level**

Technical/Vocational College

### Visa Status

Permission to work in Japan required

# Job Description

# You will be joining "Service Team"

- $\cdot$  We contribute the support and provide unique customer value around in Japan Service Team.
- $\boldsymbol{\cdot}$  We take everyone is important partner and respect each other's' opinion.
- · You can learn the advance technical skills and collaborate with leading customers across the globe.
- $\cdot$  Teamwork is ours' spirit; we are the team to make impossible to possible.
- $\boldsymbol{\cdot}$  Come as you are, do what you love and grow with team.

### What will you do as "Field Service Team Leader"?

- · Managing the day—to—day activities of the team.
- · Motivating the team to achieve organizational goals.
- · Developing and implementing a timeline to achieve targets.
- · Delegating tasks to team members.
- · Conducting training of team members to maximize their potential.
- · Empowering team members with skills to improve their confidence, product knowledge, and communication skills.
- · Conducting quarterly performance reviews.
- · Contributing to the growth of the company through a successful team.
- · Creating a pleasant working environment that inspires the team.
- · Prepare weekly reports to update Service team or HQ for customer support, job completion and other issues pertaining to team performance.
- · Work closely with Operations and Sales Departments to achieve Company's goals and objectives.
- · Other tasks deemed necessary by the Management.

## Required Skills

### MUST

- · Education: Bachelor's or Master's in Mechanical Engineering or relevant field.
- · Experience: 5+ years of Technical /Managerial (Leader) Experience in Semi-conductor industry.
- · Knowledge: Understanding of semiconductor tech; vacuum chamber experience a plus.
- · Flexibility: Willingness to work shifts and provide overseas support.
- · Language: Proficient in English and Japanese (JLPT N1/native level), both written and verbal.

### WANT

- · Leadership Leadership
- · Continuous Learning: Never stop growing.
- · Open-Minded Collaboration: Communicate well, work effectively in teams.
- · Resilience under Pressure: Thrive in high pressure situations.
- $\cdot \ \mathsf{Customer} \mathsf{Centric} \ \mathsf{Focus:} \ \mathsf{Prioritize} \ \mathsf{excellent} \ \mathsf{customer} \ \mathsf{service}.$
- · Autonomy and Interpersonal Skills: Work independently yet excel in interactions.

## Company Description