

# WYNDHAM • DESTINATIONS



Waiter - Chikumakan Nagano

## Job Information

### Hiring Company

[Wyndham Destinations Japan Ltd.](#)

### Subsidiary

Wyndham Destinations Japan LTD

### Job ID

1495342

### Industry

Hotel

### Company Type

Small/Medium Company (300 employees or less) - International Company

### Non-Japanese Ratio

Majority Japanese

### Job Type

Permanent Full-time

### Location

Nagano Prefecture, Chikuma-shi

### Salary

Negotiable, based on experience

### Refreshed

July 16th, 2025 07:00

## General Requirements

### Minimum Experience Level

Over 1 year

### Career Level

Entry Level

### Minimum English Level

Daily Conversation (Amount Used: English usage about 50%)

### Minimum Japanese Level

Fluent

### Minimum Education Level

Technical/Vocational College

### Visa Status

Permission to work in Japan required

## Job Description

**POSITION REPORTS TO:** Operations Manager

**POSITIONS REPORTING TO THIS POSITION:** Nil

### KEY RELATIONSHIPS:

Internal: Reservations, Guest Relations, Guest Services, Housekeeping, Kitchen

External: Guests

**PRIMARY OBJECTIVES:**

To ensure high satisfaction of dining experience.

**PRINCIPAL RESPONSIBILITIES: (Include but not limited to:)**

- Greet all guests at all times in a friendly and helpful manner and attempts to learn and use guest's name at every opportunity.
  - Coordinate set up of dining areas as per reservations received.
  - Coordinate food delivery, bussing, and services at the dining room.
  - Solicit and upsell beverage at the dining room and the bar.
  - Have good knowledge of local area.
  - Be attentive to all guest requests.
  - Contact Managers when problems arise.
  - Ensure inventory of supplies and condiments are stocked.
  - Maintain cleanliness of the dining and bar area.
  - Report to Manager for faulty operating equipment.
  - Report all Guest complaints to Manager.
  - Attend to meetings.
  - Attend to adhoc tasks delegated by Manager.
  - Have basic knowledge of prepare cocktails and beverages.
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**Required Skills****KEY POSITION CRITERIA:**

- Able to work in multi-cultural environment.
  - Good communication skills.
  - Good Interpersonal Skills.
  - Ability to use POS.
  - Fluent in Japanese.
  - Second foreign language is preferred.
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**Company Description**