

# randstad professionals

## SAP SD Functional Consultant / SAP SDコンサルタント

## Up to 11M! 年収1100万円まで!

#### Job Information

#### **Temp Agency**

Randstad K.K., Professionals

#### **Hiring Company**

Luxury French Company

#### Job ID

1495068

#### Industry

Retail

#### **Company Type**

Small/Medium Company (300 employees or less) - International Company

#### Job Type

Temp to Perm

#### Location

Tokyo - 23 Wards

#### Salary

6 million yen ~ 11 million yen

## Refreshed

November 5th, 2025 05:00

## General Requirements

## **Minimum Experience Level**

Over 3 years

#### **Career Level**

Mid Career

## Minimum English Level

**Business Level** 

## Minimum Japanese Level

**Business Level** 

## **Minimum Education Level**

Bachelor's Degree

## Visa Status

Permission to work in Japan required

## Job Description

#### Key Responsibilities:

- 1. Daily Application Support
- Solve incidents reported by retail business users

Provide workaround solutions when immediate fixes are unavailable

- Monitor and improve business support services
- Update and create documentation to assist users and reduce incidents
- 2. System Testing with Business Users

- Understand test content and communicate changes to users
- Prepare, coordinate, and support testing with business users
- 3. Coordination Between Global and Local Teams
- Follow up with the global support team for incident resolution
- Assist the business in communicating issue priorities and requests to the global team
- 4. User Training
- Proactively develop and implement training plans for users
- Conduct training sessions for retail business users
- 5. Support Application Implementation
- Assist with project tasks such as hardware tests, IT tests, UAT, user training, deployment, onsite installation checks, and post-go-live system hypercare

## Required Skills

- Communication skills to users and teams
- Business level of Japanese and English language
- Application support / implementation / development experience (min 2 years)
- Hands-on experience on SAP SD or MM
- POS application knowledge or retail business operation (Plus)
- Level 2/ Level 3 support experience (Plus)

## Company Description