



## SAP SD Functional Consultant / SAP SDコンサルタント

**Up to 11M! 年収1100万円まで！**

### Job Information

**Temp Agency**

[Randstad K.K., Professionals](#)

**Hiring Company**

Luxury French Company

**Job ID**

1495068

**Industry**

Retail

**Company Type**

Small/Medium Company (300 employees or less) - International Company

**Job Type**

Temp to Perm

**Location**

Tokyo - 23 Wards

**Salary**

6 million yen ~ 11 million yen

**Refreshed**

December 17th, 2025 03:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

#### Key Responsibilities:

1. Daily Application Support
  - Solve incidents reported by retail business users
  - Provide workaround solutions when immediate fixes are unavailable
  - Monitor and improve business support services
  - Update and create documentation to assist users and reduce incidents
2. System Testing with Business Users

- Understand test content and communicate changes to users
- Prepare, coordinate, and support testing with business users

### 3. Coordination Between Global and Local Teams

- Follow up with the global support team for incident resolution
- Assist the business in communicating issue priorities and requests to the global team

### 4. User Training

- Proactively develop and implement training plans for users
- Conduct training sessions for retail business users

### 5. Support Application Implementation

- Assist with project tasks such as hardware tests, IT tests, UAT, user training, deployment, onsite installation checks, and post-go-live system hypercare

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## Required Skills

- Communication skills to users and teams
- Business level of Japanese and English language
- Application support / implementation / development experience (min 2 years)
- Hands-on experience on SAP SD or MM
- POS application knowledge or retail business operation (Plus)
- Level 2/ Level 3 support experience (Plus)

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## Company Description