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Application Support Engineer 👍 Exclusive job

Job Information

Hiring Company
smartims.com

Subsidiary
SmartIMS

Job ID
1490835

Industry
Investment Banking

Company Type
Large Company (more than 300 employees) - International Company

Non-Japanese Ratio
About half Japanese

Job Type
Contract

Location
Tokyo - Other Areas

Salary
Negotiable, based on experience

Refreshed
May 23rd, 2025 10:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

front-office production support

-knowledge in FIX, electronic trading, and equities

-familiarity with low-latency trading systems

-experience in incident management/outage management

Required Skills

Qualifications/Requirements:

- Japanese Language Proficiency N2.
- Certified Cisco Voice technical certification.
- Knowledge and Hands experience on CUCM, CUC, SME, Cisco Gateway (H323/SIP)
- Moderate experience in the financial services field.
- Information Technology degree and/or technology certifications preferred or substantial equivalent experience. Typically, 5-10 years of IT experience.
- Moderate experience with Trading Floor and Telecommunication technologies; IPC/Cisco/Avaya
- Must be able to interact in a professional manner with End Users; must possess excellent PC, communication, and organizational skills.
- Candidates must be able to work both independently and in a team environment and be able to interact effectively with other team members, management, and clients.
- Candidates must have strong interpersonal, verbal, and written communications skills

Company Description